



**Robert G. (Bob) Bethell Joint Committee
on Home and Community Based
Services (HCBS) & KanCare Oversight**



Value Added Benefit Employment Opportunities

Bob Bethel Legislative Oversight Committee

Presenter: Dr. Teresa Wesley: Chief Medical Officer UHC C&S

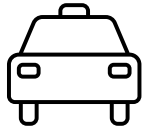
October 2023

**United
Healthcare**

Johnson County Mobility Collaborative



Combining their expertise UHC and JCMHC created a mobility project that provided employment support for UHC behavioral health members.



Project provided transportation to employment for members without access to public transportation, person or family mobility options.



Effort now has effected 8+ direct employment (full or part time) for UHC behavioral health members as Peer Mobility Specialists.





UnitedHealthcare
Community Plan –
Kan Care 2023 Value
Added Benefits

- **Education**
- Adults over age 19 can get help with education advancement. Includes: GED, Coding Classes, English as a second language, Resume Writing Workshops. Health plan will pay up to \$200 annually for education.

“KCMC was able to develop customized training to support the cost and goals of the organization’s needs. This relationship has created a success path for over 50 students within 8 months”



UHC C&S with KCMC VAB Benefits

- Medical Revenue & Business Cycle
- Training anywhere in the US
- Post-training, the students test to earn their credentials as a medical coder
- On average these students earn higher salaries



Fundamental of Medical Coding Program

- A 6-week program that began January 17, 2023.
- The training offers detailed fundamentals that can be used on the job as well as expand their reach in their career path.
- After the program, the student will be awarded a certificate of completion that can be used to present to their employer or add to their resume.
- This program will enhance their understanding of Medical Coding in Healthcare.
- All inclusive program:
 - Acceptance of individuals with various backgrounds
 - The student is not required to have a GED or Diploma
 - Low financial risk to participants
 - Remove barriers to financial independence for participants.
 - Also, providing professional job-readiness and follow up and assistance with job placement when warranted
 - Ongoing mentorship (professional and life skills)



Program Outline

- What is Medical Coding?
- Overview of ICD-10 Coding
- Introduction to CPT
- Introduction to HCPCs
- Medical Billing
- The Reimbursement Perspective





Results:

51 enrolled

8 completed the program

13 students are midway of completion

9 with roadblocks they are being helped through

8 students retained

(dropped out for months and mentored/counseled on life skills to helped with any social adjustments they were going through.

“We want to see students land jobs!”

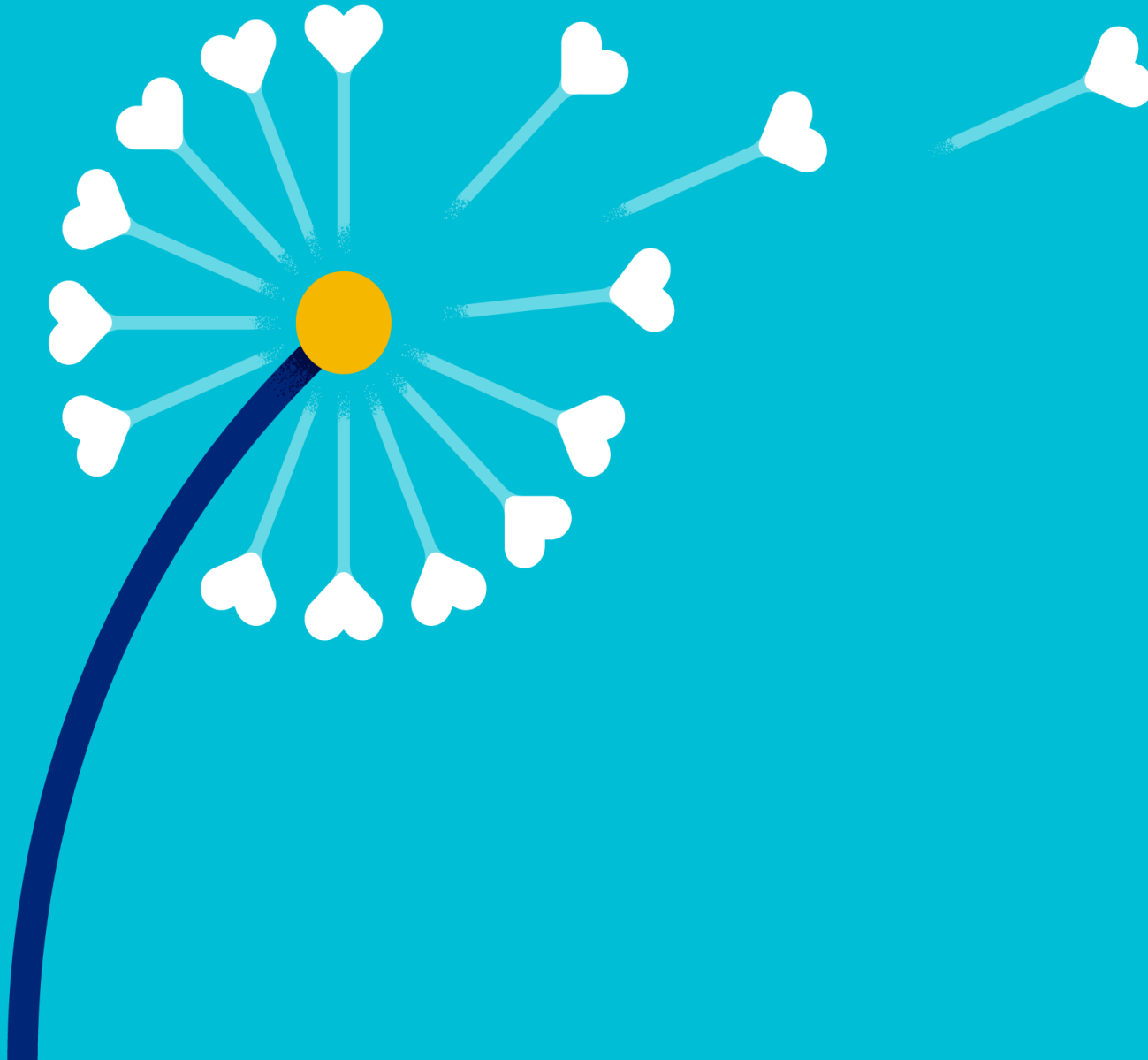
-Beatrice Jones, CEO and founder of KC Medical Coding Training, LLC

Julie, a success story.

- Julie began her career when she completed an insurance coding and billing program at Concord in 2008 and became a member educator with employees under her.
- Life took a turn when her husband died of cancer, and her daughter began having anxiety attacks. She didn't take a family leave of absence and was later fired. This spiral of life issues was the root of her going homeless.
- Julie started the program, The Fundamentals of Medical Coding in April 2023, to get back in the swing of life, however, family challenges hit again, also having to find a computer she could afford slowed her down and she had to pause on the class until August.
- Her goal after the program is to get a job so that she can buy a home in a safe place for her daughter. She would like to work back in the office again but also needs flexibility to work from home when needed. She said taking the class has brought back great memories of her life when she had a career in healthcare. She said she gets excited about the information and finds herself closing her eyes and smiling to finally get her life back again.
- “I get excited about the information and find myself closing my eyes, and smiling, finally get my life back again.”



Pioneer Partners



Kristina Fouquet,
LMSW, SDOH
Employment Project
Coordinator C&S



Beatrice Jones, CEO
and founder of KC
Medical Coding
Training, LLC



Thank you

