HOUSE BILL No. 2423

By Committee on Energy and Utilities

1-12

AN ACT concerning emergency telephone service; relating to fees, charges, collection and distribution; amending K.S.A. 2009 Supp. 12-5338 and 12-5361 and repealing the existing sections; also repealing K.S.A. 12-5301, 12-5303, 12-5304, 12-5305, 12-5306, 12-5307, 12-5308, 12-5309 and K.S.A. 2009 Supp. 12-5302, 12-5310, 12-5321, 12-5322, 12-5323, 12-5324, 12-5325, 12-5326, 12-5327, 12-5328, 12-5329, 12-5330, 12-5331, 12-5332, 12-5333, 12-5334, 12-5335, 12-5336, 12-5337, 12-5351, 12-5352, 12-5353, 12-5354, 12-5355, 12-5356, 12-5357, 12-5358, 12-5359 and 12-5360 and K.S.A. 2009 Supp. 12-5338, as amended by section 13, and 12-5361, as amended by section 14.

Be it enacted by the Legislature of the State of Kansas:

New Section 1. (a) Sections 1 through 12 and 15, and amendments thereto, shall be known and may be cited as the Kansas 911 act.

- (b) This section shall take effect on and after January 1, 2011.
- New Sec. 2. (a) As used in the Kansas 911 act:
- (1) "Exchange telecommunications service" means the service that provides local telecommunications exchange access to a service user.
- (2) "Local Collection Point Administrator (LCPA)" means the state-wide association of cities established by K.S.A. 12-1610e, and amendments thereto, and the statewide association of counties established by K.S.A. 19-2690, and amendments thereto.
- (3) "Next generation 911" means 911 service that enables PSAP's to receive text, image, video, and data information from callers.
- (4) "Person" means any individual, firm, partnership, copartnership, joint venture, association, cooperative organization, corporation, municipal or private, and whether organized for profit or not, state, county, political subdivision, state department, commission, board, bureau or fraternal organization, nonprofit organization, estate, trust, business or common law trust, receiver, assignee for the benefit of creditors, trustee or trustee in bankruptcy or any other legal entity.
- (5) "Prepaid wireless service" means a wireless telecommunications service that allows a caller to dial 911 to access the 911 system, which service must be paid for in advance and is sold in predetermined units or dollars of which the number declines with use in a known amount.

- (6) "Place of primary use" has the meaning provided in the mobile telecommunications act (4 U.S.C. 116, et. seq., as in effect on the effective date of this act).
- (7) "Provider" means any person who provides exchange telecommunications service, wireless telecommunications service, VoIP service, or other service capable of contacting a PSAP.
- (8) "PSAP" means a public safety answering point operated by a city or county.
- (9) "Service user" means any person who is provided exchange telecommunications service, wireless telecommunications service, VoIP service, prepaid wireless service, or any other service capable of contacting a PSAP.
- (10) "Subscriber account" means the 10-digit access number assigned to a service user regardless of whether more than one such number is aggregated for the purpose of billing a service user.
- (11) "Subscriber radio equipment" means mobile and portable radio equipment installed in vehicles or carried by persons for voice communication with a radio system.
 - (12) "VoIP service" means voice over internet protocol.
- (13) "Wholesaler of prepaid wireless service" means a person who purchases at wholesale wireless service from a wireless provider for resale as prepaid wireless service.
- (14) "Wireless telecommunications service" means a two-way voice service provided by a wireless provider.
 - (b) This section shall take effect on and after January 1, 2011.
- New Sec. 3. (a) There is hereby imposed a 911 fee in the amount of \$.55 per month per subscriber account of any exchange telecommunications service, wireless telecommunications service, VoIP service, or other service capable of contacting a PSAP. Such fee shall not be imposed on prepaid wireless service. No such fee shall be imposed upon more than 100 exchange telecommunications service subscriber accounts per person per location. It shall be the duty of each exchange telecommunications service provider, wireless telecommunications service provider, VoIP service provider, or other service provider to remit such fees to the local collection point administrator as provided in section 4, and amendments thereto.
- (b) There is hereby imposed a 911 fee in the amount of 1% of the retail price of any prepaid wireless service sold in the state. It shall be the duty of each wholesaler of prepaid wireless service to remit such fee to the LCPA as provided in section 4, and amendments thereto.
 - (c) This section shall take effect on and after January 1, 2011.
- New Sec. 4. (a) Every billed service user shall be liable for the 911 fee until such fees have been paid to the exchange telecommunications

service provider, wireless telecommunications service provider, VoIP service provider, or other service provider.

- (b) The duty to collect the fees imposed pursuant to this act shall commence January 1, 2011. Such fees shall be added to and may be stated separately in billings for the subscriber account. If stated separately in billings, the fees shall be labeled "KS 911 fees."
- (c) The provider shall have no obligation to take any legal action to enforce the collection of the fees imposed by this act. The provider, other then a wholesaler of prepaid wireless service, shall provide annually to the LCPA a list of amount of uncollected 911 fees along with the names and addresses of those service users which carry a balance that can be determined by the provider to be nonpayment of such fees.
- (d) The fees imposed by this act shall be collected insofar as practicable at the same time as, and along with, the charges for local exchange, wireless, VoIP, or other service in accordance with regular billing practice of the provider.
- (e) The 911 fees and the amounts required to be collected therefor are due monthly. The amount of such fees collected in one month by the provider or wholesaler of prepaid wireless service shall be remitted to the LCPA not more than 15 days after the close of the calendar month. On or before the 15th day of each calendar month following, a return for the preceding month shall be filed with the LCPA. Such return shall be in such form and shall contain such information as required by the LCPA. The provider or wholesaler of prepaid wireless service required to file the return shall deliver the return together with a remittance of the amount of fees payable to the LCPA. The provider or wholesaler of prepaid wireless service shall maintain records of the amount of any such fees collected in accordance with this act for a period of three years from the time the fees are collected.
- (f) The provider or wholesaler of prepaid wireless service may retain an administrative fee of not more than 2% of moneys collected from such fee. The LCPA may retain an administrative fee of not more than 2% of moneys collected from such fee.
 - (g) This section shall take effect on and after January 1, 2011.
- New Sec. 5. (a) Not later than 30 days after the receipt of moneys from providers pursuant to this act, the LCPA shall distribute such moneys to PSAPs based upon the following ratio: 82% shall be distributed to PSAPs based upon place of primary use information provided by the providers and 18% shall be redistributed to PSAPs located in counties with less than 75,000 in population. Moneys which cannot be attributed to a specific PSAP shall be transferred to the LCPA grant fund.
- 42 (b) Moneys collected from the fee on prepaid wireless service shall 43 be transferred to the LCPA grant fund.

- (c) The LCPA shall keep accurate accounts of all receipts and disbursements of moneys from the 911 fees.
- (d) Information provided by providers to the LCPA or to the 911 coordinating council pursuant to this act will be treated as proprietary records which will be withheld from the public upon request of the party submitting such records.
 - (e) This section shall take effect on and after January 1, 2011.

New Sec. 6. (a) The proceeds of the 911 fees imposed pursuant to this act, and any interest earned on revenue derived from such fee, shall be used only for necessary and reasonable costs incurred or to be incurred by PSAPs for: (1) Implementation of 911 services; (2) purchase of 911 equipment and upgrades; (3) maintenance and license fees for 911 equipment; (4) training of personnel; (5) monthly recurring charges billed by service suppliers; (6) installation, service establishment, and nonrecurring start-up charges billed by the service supplier; (7) charges for capital improvements and equipment or other physical enhancements to the 911 system; (8) the acquisition and installation of road signs designed to aid in the delivery of emergency service. Such costs shall not include expenditures to lease, construct, expand, acquire, remodel, renovate, repair, furnish or make improvements to buildings or similar facilities. Such costs shall also not include expenditures to purchase subscriber radio equipment.

(b) This section shall take effect on and after January 1, 2011.

New Sec. 7. (a) There is hereby created a 911 coordinating council which shall monitor the delivery of 911 services, develop strategies for future enhancements to the 911 system, and distribute available grant funds to PSAPs. In as much as possible, the 911 coordinating council shall include individuals with technical expertise regarding 911 systems, internet technology, and GIS technology. The coordinating council shall consist of 12 members to be appointed by the governor: two members representing wireless telecommunications providers; one member representing a local exchange provider to be recommended by the Kansas telecommunications industry association; one member representing a rural telecommunications company recommended by the Kansas rural independent telephone companies; one member representing VoIP providers; two members recommended by the league of Kansas municipalities; two members recommended by the Kansas association of counties; one member recommended by the Kansas commission for the deaf and hard of hearing; one member recommended by the Kansas emergency medical services board; and, one member recommended by the adjutant general. The council shall also include two members of the Kansas house of representatives as appointed by the speaker of the house; one member of the Kansas house of representatives as appointed by the

 minority leader of the house; two members of the Kansas senate as appointed by the senate president and one member of the Kansas senate as appointed by the senate minority leader. The governor shall designate one member as chair of the council.

- (b) The terms of office for members of the 911 coordinating council shall commence January 1, 2011 and shall be subject to reappointment every three years.
- (c) The 911 coordinating council is hereby authorized to adopt rules and regulations necessary for effectuation of the provisions of this act, including, but not limited to, assessing civil penalties.
- (d) No civil penalty shall be imposed pursuant to this section except upon the written order of the 911 coordinating council. Such order shall state the violation, the penalty to be imposed and the right of such provider to appeal the penalty in accordance with the provisions of the Kansas administrative procedure act.
- (e) Any civil penalty recovered pursuant to this section shall be deposited with the LCPA grant fund.
- (f) So long as the provider is working in good faith to comply with the provisions of this act, no civil penalty shall be imposed prior to January 1, 2012.
- (g) The LCPA shall provide staff support to the 911 coordinating council. Members of the 911 coordinating council may receive reimbursement for meals and travel expenses, but shall serve without other compensation. All expenses related to the 911 coordinating council shall be paid from the LCPA grant fund.
 - (h) This section shall take effect on and after January 1, 2011.
- New Sec. 8. (a) PSAPs, the LCPA, providers, and wholesalers of prepaid wireless service shall not be liable for any form of damages resulting directly or indirectly from the performance of installing, maintaining or providing 911 service.
- (b) This section shall be in force and effective on and after January 1, 2011.
 - New Sec. 9. (a) The receipts and disbursements of the LCPA shall be audited yearly by a licensed municipal accountant or certified public accountant.
 - (b) The LCPA may require an audit of any provider's books and records concerning the collection and remittance of fees pursuant to this act. The cost of any such audit shall be paid from the LCPA grant fund.
- (c) Annually, the division of post audit shall conduct an audit of the 911 service system to determine: (1) Whether moneys received by PSAPs pursuant to the act are being used appropriately; (2) whether the amount of moneys collected pursuant to this act is adequate; and (3) the status of 911 service implementation. The audit shall be in accordance with a scope

4

8

9

10

11 12

13

14 15

16

17

18 19

20 21

22

23

24

25

26

27

28

29

30

31

32

33 34

35

36 37

38

39

40

41

42

43

statement authorized and approved by the legislative post audit committee. Audits under this section shall be conducted on a random basis and 2 not more than 35 PSAPs shall be audited during any one calendar year. 3 The cost of such audit shall be paid from the LCPA grant fund. The audit report shall be submitted to the 911 coordinating council, the LCPA, the house energy and utilities committee, and the senate utilities committee. 6

This section shall take effect on and after January 1, 2011.

New Sec. 10. (a) Nothing in this act shall be construed to limit the ability of a provider from recovering directly from the provider's customers its costs associated with designing, developing, deploying and maintaining 911 service and its cost of collection and administration of the fees imposed by this act, whether such costs are itemized on the customer's bill as a surcharge or by any other lawful method.

This section shall take effect on and after January 1, 2011.

New Sec. 11. (a) The LCPA shall establish and maintain a grant fund for PSAPs, which shall not be part of the state treasury. Such money and any interest earned on such money may only be expended for the following purposes: projects involving the development of next generation 911 services; costs associated with PSAP consolidation or cost-sharing projects; other purposes as defined in section 6 on its effective date, and amendments thereto.

The 911 coordinating council shall develop criteria for grant applicants and make the final determination as to the distribution of grant funds.

New Sec. 12. On the effective date of this act, all funds remaining in the wireless enhanced 911 grant fund established pursuant to K.S.A. 12-5323, and amendments thereto, shall be transferred to the LCPA. Any funds received on or after the effective date of this act and prior to January 1, 2011, shall be transferred to the LCPA at least monthly. The LCPA shall deposit such amount in the LCPA grant fund to be distributed as provided in section 11, and amendments thereto.

- Sec. 13. K.S.A. 2009 Supp. 12-5338 is hereby amended to read as follows: 12-5338. (a) On July 1, 2010 January 1, 2011:
- (1) The wireless enhanced 911 grant fee shall be discontinued, the advisory board shall be abolished, any unobligated balance of the wireless enhanced 911 grant fund shall be paid to the local collection point administrator for distribution to PSAP's based on the population of the municipality or municipalities served by the respective PSAP and the fund shall be abolished.
- Within any county which has a population of 125,000 or more, the amount of the tax imposed pursuant to K.S.A. 12-5302, and amendments thereto, shall not exceed \$.25 per month per access line or its equivalent and the amount of the wireless enhanced 911 local fee within

such jurisdiction shall be an equal amount per month per wireless subscriber account.

- (3) Within any county which has a population of less than 125,000 the amount of the tax imposed to K.S.A. 12-5302, and amendments thereto, shall not exceed \$.50 per month per access line or its equivalent and the amount of the wireless enhanced 911 local fee shall be an equal amount per month per wireless subscriber account.
- (4) The provisions of K.S.A. 2009 Supp. 12-5323 through 12-5329, and amendments thereto, shall expire.
- 10 (b) On and after July 1, 2010 January 1, 2011, the proceeds of the wireless enhanced 911 local fee shall be used only to pay for costs of emergency telephone service described in K.S.A. 12-5304, and amendments thereto, and expenditures authorized by K.S.A. 2009 Supp. 12-5330, and amendments thereto.
 - Sec. 14. K.S.A. 2009 Supp. 12-5361 is hereby amended to read as follows: 12-5361. (a) On July 1, 2010 *January 1, 2011*:
 - (1) The VoIP enhanced 911 grant fee shall be discontinued.
 - (2) The amount of the tax per access line or its equivalent imposed within a jurisdiction pursuant to K.S.A. 12-5302, and amendments thereto, and the amount of the VoIP enhanced 911 local fee per VoIP subscriber whose primary residence is within such jurisdiction shall be an equal amount per month.
 - (3) The provisions of K.S.A. 2009 Supp. 12-5354 and 12-5355, and amendments thereto, shall expire.
 - (b) On and after July 1, 2010 January 1, 2011, the proceeds of the VoIP local fee shall be used only to pay for costs of emergency telephone service described in K.S.A. 12-5304, and amendments thereto, and expenditures authorized by K.S.A. 2009 Supp. 12-5330, and amendments thereto.
 - New Sec. 15. The provisions of this act are declared to be severable and if any provision, word, phrase or clause of the act or the application thereof to any person shall be held invalid, such invalidity shall not effect the validity of the remaining portions of this act.
 - Sec. 16. K.S.A. 12-5305, 12-5306, 12-5307 and 12-5309 and K.S.A. 2009 Supp. 12-5338 and 12-5361 are hereby repealed.
- 2009 Supp. 12-5338 and 12-5361 are hereby repealed.
 Sec. 17. On and after January 1, 2011, K.S.A. 12-5301, 12-5303, 12-5304 and 12-5308 and K.S.A. 2009 Supp. 12-5302, 12-5310, 12-5321, 12-5322, 12-5323, 12-5324, 12-5325, 12-5326, 12-5327, 12-5328, 12-5329,
 12-5330, 12-5331, 12-5332, 12-5333, 12-5334, 12-5335, 12-5336, 12-5357,
 5337, 12-5351, 12-5352, 12-5353, 12-5354, 12-5355, 12-5356, 12-5357,
- 40 5357, 12-5351, 12-5352, 12-5353, 12-5353, 12-5356, 12-5357, 41 12-5358, 12-5359 and 12-5360 and K.S.A. 2009 Supp. 12-5338, as
- 42 amended by section 13, and 12-5361, as amended by section 14, are
- 43 hereby repealed.

- Sec. 18. This act shall take effect and be in force from and after its
- 2 publication in the Kansas register.