Session of 2009

## **SENATE BILL No. 241**

By Committee on Financial Institutions and Insurance

2-6

10 AN ACT relating to distressed property consulting services; providing for the regulation thereof; amending K.S.A. 50-1001, 50-1002, 50-1003, 50-1004, 50-1005, 50-1006, 50-1008, 50-1009, 50-1011, 50-1016, 50-1117, 50-1118, 50-1119, 50-1121, 50-1122, 50-1124, 50-1125, 50-1126, 50-1128 and 50-1133 and repealing the existing sections.

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Be it enacted by the Legislature of the State of Kansas:

New Section. 1. (a) No person shall engage in distressed property consulting services with a resident of this state unless:

- (1) The registrant provided the consumer with the disclosures required under K.S.A. 58-2342, and amendments thereto;
- (2) the registrant and the consumer have entered into a written distressed property consulting services agreement and a copy of the signed agreement has been provided to the consumer by the registrant. Such agreement shall be in at least 12 point type, signed and dated by the consumer and registrant, and shall include:
- (A) The name, address and phone number of the consumer and the registrant:
- (B) a complete description of the distressed property consulting service to be provided to the consumer and an itemization of any fees to be charged to the consumer;
- a notice of the consumer's right to rescind the distressed property consulting services agreement at any time by giving written notice to the registrant;
- (D) a notice that the registrant is licensed with the Kansas office of the state bank commissioner under the Kansas credit services organization act;
- (E) a notice that the distressed property consultant service can not receive from the consumer any fee, compensation or gain until the registrant has completed everything described in the agreement;
- (F) a notice that the consumer should not be asked by the registrant to sign any lien, mortgage, deed or real estate contract or to transfer all or any portion of their property interest into a trust.
  - (3) The registrant provides the consumer a disclosure that the reg-

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istrant may not, as a condition of entering into a distressed property consulting services agreement, require a consumer to purchase any other 3 product or service, nor solicit or offer to sell any other product or service to the consumer during the term of the distressed property consulting services agreement.

- (b) This section shall be part of and supplemental to the Kansas credit service organization act.
  - Sec. 2. K.S.A. 50-1001 is hereby amended to read as follows: 50-1001. As used in this act:
- "Commissioner" refers to the securities state bank commissioner appointed under K.S.A. <del>75-6301</del> 75-1304, and amendments thereto.
- "Loan" means any agreement to advance money or property in return for the promise to make payments for the money or property.
- "Loan broker" means any person who, in return for a fee from any person, promises to procure a loan for any person or assist any person in procuring a loan from any third party, or who promises to consider whether or not to make a loan to any person. Loan broker does not include:
- (1) Any bank, savings bank, trust company, savings and loan association, credit union or any other financial institution regulated by any agency of the United States or any state;
- (2) any person authorized to sell and service loans for the federal national mortgage association or the federal home loan mortgage corporation, issue securities backed by the government national mortgage association, make loans insured by the department of housing and urban development, make loans guaranteed by the veterans administration, or act as a correspondent of loans insured by the department of housing and urban development or guaranteed by the veterans administration whose activities constitute mortgage business, as defined in the Kansas mortgage business act, K.S.A. 9-2201 et seq., and amendments thereto;
  - any insurance company; or
- (4)any person arranging financing for the sale of the person's product.
- (d) "Creditor" means any person to whom a loan is initially payable on the face of the note or contract evidencing the loan.
- "Person" means any individual, sole proprietorship, corporation, partnership, trust, association, joint venture, pool syndicate, unincorporated organization or other form of entity, however organized.
- Sec. 3. K.S.A. 50-1002 is hereby amended to read as follows: 50-1002. It shall be unlawful for any person to engage in or hold out to the public as willing to engage in the business of loan brokering with a person located in this state unless registered under this act.
- 43 Sec. 4. K.S.A. 50-1003 is hereby amended to read as follows: 50-

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1003. (a) In order to be registered under this act a loan broker shall file an application for registration with the commissioner. The application for 3 registration shall contain:

- (1) The disclosure document required under subsection (b) of K.S.A. 50-1006, and amendments thereto, and the form of the disclosure statement proposed to be used under subsection (b)(1) of K.S.A. 50-1006, and amendments thereto;
  - (2)consent to service of process under subsection (e);
  - (3)evidence of the bond required in subsection (b); and
- a nonrefundable fee of \$250, which may be increased by rules and regulations adopted by the commissioner; and
- financial statements for the loan broker's last fiscal year presented in accordance with generally accepted accounting principles and reviewed by an independent accountant, in accordance with standards established by the American institute of certified public accountants.
- (b) A loan broker must maintain a bond satisfactory to the commissioner in the amount of \$25,000, which shall be in favor of the state.
- (c) Whenever the provisions of this act have been complied with, the commissioner shall issue a certificate of registration to the applicant, authorizing the applicant to engage in the business of loan brokering.
- (b) Each applicant or registrant shall file with the commissioner a surety bond in a form acceptable to the commissioner. The surety bond shall be issued by a surety or insurance company authorized to conduct business in this state, securing the applicant's or registrant's faithful performance of all duties and obligations of a registrant. The surety bond shall:
  - Be payable to the office of the state bank commissioner; (1)
- (2) provide that the bond may not be terminated without 30 days prior written notice to the commissioner;
- (3) provide that the bond shall not expire for two years after the date of surrender, revocation or expiration of the applicant's or registrant's registration, whichever shall first occur;
  - be available for:
- (A) The recovery of expenses, fines and fees levied by the commissioner under this act; and
- payment of losses or damages which are determined by the commissioner to have been incurred by any consumer as a result of the applicant's or registrant's failure to comply with the requirements of this act: and
- be in the amount of \$50,000. The amount of the bond may be increased up to \$1,000,000, as further defined by rules and regulations adopted by the commissioner.
  - (c) The application shall be approved and a nontransferable and non-

assignable registration shall be issued to the applicant provided:

- (1) The commissioner has received the complete application and fee required by this section; and
- (2) the commissioner determines the financial responsibility and condition, character, qualifications and fitness of the applicant warrants a belief that the business of the applicant will be conducted competently, honestly, fairly and in accordance with all applicable state and federal laws.
- (d) If the commissioner fails to issue a registration within 60 days after a filed application is deemed complete by the commissioner, the applicant may make written request for hearing. The commissioner shall conduct a hearing in accordance with the Kansas administrative procedure act.
- $\frac{\text{(d)}}{\text{(e)}}$  An application for registration becomes effective as of the date specified on the certificate of registration. Every registration is effective until January 1 of the year after it goes into effect.
- (e) (f) Every applicant for registration shall file with the commissioner, in such form as the commissioner prescribes, an irrevocable consent appointing the secretary of state to be the applicant's agent to receive service of any lawful process in any noncriminal suit, action or proceeding against the applicant arising from the violation of any provision of this act. Service shall be made in accordance with article 3 of chapter 60 of the Kansas Statutes Annotated.
- Sec. 5. K.S.A. 50-1004 is hereby amended to read as follows: 50-1004. (a) A loan broker may not continue engaging in the business of loan brokering unless the broker's registration is renewed annually. A loan broker shall renew the registration by filing with the commissioner, at least 30 days before the expiration of the registration, an application containing any information the commissioner may require to indicate any material change from the information contained in the applicant's original application or any previous application.
- (b) An application for renewal must be accompanied by a fee of \$100 \$250, which may be increased by rules and regulations adopted by the commissioner.
- Sec. 6. K.S.A. 50-1005 is hereby amended to read as follows: 50-1005. All fees and funds accruing from the administration of this act shall be accounted for by the commissioner and shall be remitted to the state treasurer in accordance with the provisions of K.S.A. 75-4215, and amendments thereto. Upon receipt of each such remittance, the state treasurer shall deposit the entire amount in the state treasury to the credit of the state general fund collected by the commissioner pursuant to this act shall be subject to the provisions of K.S.A. 75-1308, and amendments thereto.

- Sec. 7. K.S.A. 50-1006 is hereby amended to read as follows: 50-1006. (a) At least seven days before the time any person signs a contract for the services of a loan broker, or seven days before the loan broker receives any consideration upon the contract, whichever occurs first, the loan broker must provide to the contracting person a written disclosure document that meets the requirements set forth in subsection (b).
- 7 (b) A written disclosure document shall contain the following 8 information:
  - (1) A disclosure statement which shall be the cover sheet and shall be entitled in at least 10 point boldface capital letters "DISCLOSURES REQUIRED BY KANSAS LAW." Under this title shall appear the statement in at least 10 point type that "The Kansas securities office of the state bank commissioner has not reviewed and does not approve, recommend, endorse or sponsor any loan brokerage contract. The information contained in this disclosure has not been verified by the commissioner. If you have any questions see an attorney before you sign a contract or agreement. As a consumer, you may submit a complaint or inquiry about this loan broker by delivering a written statement to the Office of the State Bank Commissioner, 700 Jackson, Suite 300, Topeka, Kansas 66603." Nothing except the title and the required statement shall appear on the cover sheet;
  - (2) the name of the individual doing business with the consumer and form of organization of the broker, the names under which the broker has done, is doing, or intends to do business, and the name of any parent organization or affiliate of the broker and the license number of the loan broker;
  - (3) the names, addresses and titles of the broker's officers, directors, trustees, general partners, general managers, principal executives and any other person performing similar duties;
- $\frac{-(4)}{(3)}$  the length of time the broker has conducted business as a loan broker;
  - $\frac{5}{4}$  (4) a full and detailed description of the actual services that the loan broker undertakes to perform for the prospective borrower;
  - $\frac{(6)}{(5)}$  the number of loan brokerage contracts the broker has entered into within the past 12 months;
  - (7) (6) the number of loan brokerage contracts in which the broker has successfully obtained a loan for the prospective borrower within the last 12 months and the dollar amount of the loans;
  - (8) financial statements for the loan broker's last fiscal year presented in accordance with generally accepted accounting principles, and reviewed by an independent accountant in accordance with standards established by the American institute of certified public accountants, except that for initial applications for registration, the financial statements shall

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 $\overline{(9)}$  (7) a specific statement of the circumstances under which the broker will be entitled to obtain or retain consideration from the party with whom the broker contracts; and

(10) (8) any other information the commissioner may require.

- (c) A loan broker shall amend the disclosure document required by subsection (b) whenever necessary to prevent it from containing any false or misleading statement of a material fact and shall deliver a copy of the amended disclosure document to the commissioner on or before the date of the amendment.
- (d) A loan broker shall deliver to any person who proposes to become obligated for a loan an estimated disclosure document if the creditor would be required to deliver to the person a disclosure document under the Truth-in-Lending Act (15 U.S.C. 1601-1667e) for the transaction. The estimated disclosure document shall:
- (1) Be delivered to the person before the person becomes contractually obligated on the loan; or
- (2) be delivered or placed in the mail to the person not later than three business days after the person enters into an agreement with the loan broker whichever occurs first. The estimated disclosure document must contain all of the information and be in the form required by the Truth-in-Lending Act (15 U.S.C. 1601-1667e) and regulations under the act. However, the annual percentage rate, finance charge, total of payments and other matters required under the Truth-in-Lending Act (15 U.S.C. 1601-1667e) shall be adjusted to reflect the amount of all fees and charges of the loan broker that the creditor could exclude from an estimated disclosure document. The estimated disclosure document must state at the top in at least 10 point type: "The following is an estimated disclosure document showing your loan transaction as if the fees and charges you are scheduled to pay us were charged to you directly by the creditor." After the estimated disclosure document is delivered to any person, the loan broker shall deliver to the person an additional statement redisclosing all items if the actual annual percentage rate will vary from the annual percentage rate contained in the original estimated disclosure by more than 0.125%. Any required additional disclosure document shall be delivered or placed in the mail before consummation of the loan or after three days from when the information that requires redisclosure becomes available, whichever occurs first.
- Sec. 8. K.S.A. 50-1008 is hereby amended to read as follows: 50-1008. (a) The commissioner may deny, suspend or, revoke or refuse to renew the registration of a loan broker if the commissioner finds, after notice and opportunity for a hearing conducted in accordance with the provisions of the Kansas administrative procedure act, that the loan

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- (1) Fails (a) Has failed to maintain the bond required under K.S.A. 50-1003, and amendments thereto;
  - $\frac{(2)}{(b)}$  is insolvent;
- $\frac{3}{c}$  (c) has violated any provision of this act, any rule and regulation or order lawfully made pursuant to this act;
- (4) (d) has filed with the commissioner any document or statement containing any false representation of a material fact or omitting to state a material fact; or
- (5) (e) has been convicted, within 10 years before the date of the application, renewal or review, of any crime involving fraud or deceit-;
- (f) has been the subject of any disciplinary action by the commissioner or any other state or federal regulatory agency;
- (g) has had a final judgment entered against such person in a civil action and the commissioner finds, based upon the conduct on which the judgment is based, that granting a registration to such person would be contrary to the public interest;
  - (h) has engaged in deceptive business practices; or
- (i) has refused to furnish information required by the commissioner within a reasonable time as established by the commissioner.
- (b) The commissioner may not enter a final order denying, suspending or revoking the registration of a loan broker without prior notice to all interested parties, opportunity for a hearing and written findings of fact and conclusions of law. The commissioner may by summary order deny, suspend or revoke a registration pending final determination of any proceeding under this section. Upon the entry of a summary order, the commissioner shall promptly notify all interested parties that it has been entered, of the reasons for the summary order and, that upon receipt by the commissioner of a written request from a party, the matter will be set for hearing which shall be conducted in accordance with the provisions of the Kansas administrative procedure act. If no hearing is requested and none is ordered by the commissioner, the order remains in effect until it is modified or vacated by the commissioner. If a hearing is requested or ordered, the commissioner, after notice of the hearing has been given to all interested persons and the hearing has been held, may modify or vacate the order or extend it until final determination.
- Sec. 9. K.S.A. 50-1009 is hereby amended to read as follows: 50-1009. (a) The commissioner may do the following:
  - (1) Adopt rules and regulations to implement this act;
  - (2) make investigations and examinations:
- 41 (A) In connection with any application for registration of any loan 42 broker or any registration already granted; or
  - (B) whenever it appears to the commissioner, upon the basis of a

complaint or information, that reasonable grounds exist for the belief that an investigation or examination is necessary or advisable for the more complete protection of the interests of the public;

- (3) appoint special investigators to aid in investigations conducted pursuant to this act. Such special investigators shall have the same authority with respect to enforcement of this act as specified for special investigators appointed under subsection (a) of K.S.A. 2005 Supp. 17-12a602, and amendments thereto, in enforcing the Kansas uniform securities act:
- $\overline{\phantom{a}}$  (3) charge as costs of investigation or examination all reasonable expenses, including a per diem prorated upon the salary of the commissioner or employee and actual traveling and hotel expenses. All reasonable expenses are to be paid by the party or parties under investigation or examination;
- (5) (4) issue notices and orders, including cease and desist notices and orders, after making an investigation or examination under paragraph (2). The commissioner may also bring an action on behalf of the state to enjoin a person from violating this act. The commissioner shall notify the person that an order or notice has been issued, the reasons for it and that a hearing will be set in accordance with the provisions of the Kansas administrative procedures act after the commissioner receives a written request from the person requesting a hearing;
- (6) (5) sign all orders, official certifications, documents or papers issued under this act or delegate the authority to sign any of those items to a deputy;
  - (7) (6) hold and conduct hearings;
  - (8) (7) hear evidence;
- (9) (8) conduct inquiries with or without hearings;
- (10) (9) receive reports of investigators or other officers or employees of the state of Kansas or of any municipal corporation or governmental subdivision within the state;
  - $\frac{11}{10}$  (10) administer oaths or cause them to be administered;
  - (12) (11) subpoena witnesses and compel them to attend and testify;
- (13) (12) compel the production of books, records and other documents: and
  - (14) (13) order depositions to be taken of any witness residing within or without the state. The depositions shall be taken in the manner prescribed by law for depositions in civil actions and made returnable to the commissioner.
  - (b) If any person refuses to obey a subpoena issued under this act, the commissioner may make application to any court of competent jurisdiction to order the person to appear before the commissioner and produce documentary evidence or give evidence as directed in the subpoena.

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The failure to obey the order of the court shall be subject to punishment by the court as contempt of court.

- (c) No person shall be excused from complying with a subpoena on the ground that the testimony or evidence required may tend to incriminate the person or subject the person to a penalty or forfeiture. No individual may be prosecuted or subject to any penalty or forfeiture for or on account of any transaction, matter or thing which the individual is compelled to testify or produce evidence, after claiming the privilege against self-incrimination. However, the individual so testifying shall not be exempt from prosecution and punishment for perjury committed in so testifying. An individual is not excused from attending, testifying, filing a statement, producing a document or other evidence or obeying a subpoena of the commissioner under this act or in an action or proceeding instituted by the commissioner under this act on the ground that the required testimony, statement, document or other evidence, directly or indirectly, may tend to incriminate the individual or subject the individual to a criminal fine, penalty or forfeiture. If the individual refuses to testify, file a statement or produce a document or other evidence on the basis of the individual's privilege against self-incrimination, the commissioner may compel the testimony, the filing of the statement, the production of the document or the giving of other evidence. The testimony, document or other evidence compelled under such an order may not be used, directly or indirectly, against the individual in a criminal case, except in a prosecution for perjury or contempt or otherwise failing to comply with the order.
- (d) In any prosecution, action, suit or proceeding based upon or arising out of this act, the commissioner may sign a certificate showing compliance or noncompliance with this act by any loan broker. This shall constitute prima facie evidence of compliance or noncompliance with this act and shall be admissible in evidence in any action at law or in equity to enforce this act.
- (e) The state bank commissioner has authority to investigate conduct that occurred before the state bank commissioner became administrator of this act, and to bring actions or proceedings involving such conduct.
- Sec. 10. K.S.A. 50-1011 is hereby amended to read as follows: 50-1011. (a) If the commissioner determines, after notice and opportunity for a hearing, that a person has violated this act, the commissioner may, in addition to all other remedies, impose a civil penalty upon the person in an amount not to exceed \$5,000 \$10,000 for each violation.
- (b) The commissioner may bring an action in the district court of Shawnee county to enforce payment of any penalty imposed under this section.
- 43 Sec. 11. K.S.A. 50-1016 is hereby amended to read as follows: 50-

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1 1016. (a) The following persons are exempt from the requirements of K.S.A. 50-1002, 50-1003, 50-1004, 50-1006, 50-1007, 50-1008, 50-1014 and 50-1015, and amendments thereto:

- (1) Any attorney while engaging in the practice of law;
- 5 (2) any certified public accountant with a permit to practice under 6 K.S.A. 1-310, and amendments thereto, while engaged in practice as a 7 certified public accountant or any independent public accountant en-8 gaged in the practice of public accounting whose service in relation to 9 procurement of a loan is incidental to their practice;
  - (3) any person licensed as a real estate broker or salesperson under K.S.A. 58-3039, and amendments thereto, while rendering services in the ordinary course of a transaction in which a license as a real estate broker or salesperson is required;
  - (4) any broker-dealer, agent, investment adviser or investment adviser representative registered under K.S.A. <del>2005</del> Supp. 17-12a401, 17-12a402, 17-12a403 or 17-12a404, and amendments thereto;
  - (5) any person whose fee is wholly contingent on the successful procurement of a loan from a third party and to whom no fee, other than a bona fide third party fee, is paid before the procurement;
  - (6) any person who is a creditor, or proposed to be a creditor, for any loan; and
  - (7) any feedlot operator licensed under K.S.A. 47-1503, and amendments thereto.
  - (b) As used in this section, "bona fide third party fee" includes fees for:
    - (1) Credit reports, appraisals and investigations; and
  - (2) if the loan is to be secured by real property, title examinations, an abstract of title, title insurance, a property survey and similar purposes.
  - (c) As used in this section, "successful procurement of a loan" means that a binding commitment from a creditor to advance money has been received and accepted by the borrower.
  - (d) The burden of proof of any exemption or classification provided in this act shall be on the party claiming the exemption or classification.
  - Sec. 12. K.S.A. 50-1117 is hereby amended to read as follows: 50-1117. Definitions as used in this act: (a) "Commissioner" means the state bank commissioner.
    - (b) "Consumer" means an individual who is a resident of this state.
  - (c) "Credit services organization" means a person who engages in, or holds out to the public as willing to engage in, the business of debt management services for a fee, compensation or gain, or in the expectation of a fee, compensation or gain.
- 42 (d) "Debt management service" means:
- 43 (1) Receiving or offering to receive funds from a consumer for the

 purpose of distributing the funds among such consumer's creditors in full or partial payment of such consumer's debts;

- (2) improving or offering to improve a consumer's credit record, history or rating; or
- (3) negotiating or offering to negotiate to defer or reduce a consumer's obligations with respect to credit extended by others.
- (e) "Distressed property" means a residential real property consisting of one to four family dwelling units that is in foreclosure or at a risk of loss or whose owner is more than 60 days delinquent on any loan that is secured by the property.
- (f) "Distressed property consultant" means a person who engages in or holds out to the public as willing to engage in the business of distressed property consulting for a fee, compensation or gain, or in the expectation of a fee, compensation or gain.
- (g) (1) "Distressed property consulting" includes soliciting, representing or offering to any owner to perform any service which the person represents will do the following:
- (A) Avoid or ameliorate the impairment of the owner's credit resulting from the recording of a notice of default or a foreclosure sale;
  - (B) stop or postpone the foreclosure sale of a residence in foreclosure;
  - (C) obtain any forbearance from any beneficiary or mortgagee;
  - (D) assist the owner to exercise any right of redemption;
- (E) obtain any extension of the period within which the owner may reinstate such owner's obligation;
- (F) obtain any waiver of an acceleration clause contained in any promissory note or contract secured by a deed of trust or mortgage on a distressed property or contained in any such deed of trust or mortgage;
  - (G) assist the owner in obtaining a loan or advance of funds; or
  - (H) save the owner's residence from foreclosure.
- (2) "Distressed property consulting" does not include any of the following:
  - (A) Services performed by a person who held a lien prior to the property becoming a distressed property when the person performs the services in connection with the obligation or lien; or
  - (B) any service performed by a bank, trust company, savings and loan association or credit union authorized or chartered under the laws of this state or the United States**;** or
  - (C) services performed by an individual licensed as a real estate broker or salesperson pursuant to K.S.A. 58-3034 et seq., and amendments thereto, while providing any real estate brokerage services as defined under subsection (f) of K.S.A. 58-3035, and amendments thereto.
- $\frac{\text{(e)}}{\text{(h)}}$  "Insolvent" means a person whose debts exceed their assets.

- 1 (i) "Owner" means the record owner of any distressed property.
- $\frac{(f)}{(j)}$  "Person" means any individual, corporation, partnership, association, unincorporated organization or other form of entity, however organized, including a nonprofit entity.
  - (g)(k) "Related interest" means a person:
  - (1) With respect to an individual who is:
    - (A) The spouse of the individual;
    - (B) a brother, brother-in-law, sister, sister-in-law of the individual;
- 9 (C) an ancestor or lineal descendant of the individual or the in
  - (D) any other relative, by blood, adoption or marriage, of the individual or such individual's spouse who shares the same residence with the individual.
  - (2) With respect to a corporation, partnership, association, unincorporated organization or other form of entity, however organized, including a nonprofit entity, which is:
  - (A) Directly or indirectly controlling, controlled by or under common control by a person; or
  - (B) an officer or director of a person or a person performing similar functions.
    - $\frac{\text{(h)}}{l}$  (l) "Registrant" means a person who is registered by the commissioner as a credit services organization or distressed property consultant.
    - $\frac{(i)}{m}$  "Trust account" means an account established by the applicant or registrant in a federally insured financial institution used to hold funds paid by consumers to a credit services organization for disbursement to creditors of consumers that is designated as a trust account or other appropriate designation indicating the funds in the account are:
  - (1) Not funds of the applicant or registrant or its owners, officers or employees; and
    - (2) unavailable to creditors of the applicant or registrant.
    - Sec. 13. K.S.A. 50-1118 is hereby amended to read as follows: 50-1118. (a) No person shall engage in, or hold such person out as willing to engage in any credit services organization business or distressed property consulting with a resident of this state without first obtaining registration from the commissioner. Any person required to be registered as a credit services organization or distressed property consultant shall submit to the commissioner an application for registration on forms prescribed and provided by the commissioner. The application for registration shall include:
    - (1) The applicant's name, business address, telephone number and website address, if any;
- 42 (2) the name and address of each owner, officer, director, member 43 or partner of the applicant;

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- 1 (3) a description of the ownership interest of any officer, director, 2 member, partner, agent or employee of the applicant in any affiliate or 3 subsidiary of the applicant or in any other entity that provides any service to the applicant or any consumer relating to the applicant's eredit services 4 5 organization business; 6
  - (4) a description of the applicant's consumer education program; and
  - any other information the commissioner may deem necessary to evaluate the financial responsibility and condition, character, qualifications and fitness of the applicant.
  - Each application for registration shall be accompanied by a nonrefundable fee of \$100. The amount of the registration fee may be increased by rules and regulations adopted by the commissioner.
  - The application shall be approved and a nontransferable and nonassignable registration shall be issued to the applicant provided:
  - (1) The commissioner has received the complete application and fee required by this section; and
  - (2) the commissioner determines the financial responsibility and condition, character, qualifications and fitness of the applicant warrants a belief that the business of the applicant will be conducted competently, honestly, fairly and in accordance with all applicable state and federal laws.
  - Each eredit services organization registration issued under this (d) section shall expire on June 30 of each year. A registration shall be renewed by filing with the commissioner, at least 30 days prior to the expiration of the registration, a complete renewal application, containing information the commissioner requires to determine the existence and effect of any material changes from the information contained in the applicant's original application, annual reports or prior renewal applications. Each renewal shall be accompanied by a nonrefundable renewal fee which shall be established by rules and regulations of the commissioner.
  - (e) If the commissioner fails to issue a registration within 60 days after a filed application is deemed complete by the commissioner, the applicant may make written request for hearing. The commissioner shall conduct a hearing in accordance with the Kansas administrative procedure act.
  - Sec. 14. K.S.A. 50-1119 is hereby amended to read as follows: 50-1119. Each applicant or registrant shall file with the commissioner a surety bond in a form acceptable to the commissioner. The surety bond shall be issued by a surety or insurance company authorized to conduct business in this state, securing the applicant's or registrant's faithful performance of all duties and obligations of a registrant. The surety bond shall:
    - (a) Be payable to the office of the state bank commissioner;

- (b) provide that the bond may not be terminated without 30 days prior written notice to the commissioner;
- (c) provide that the bond shall not expire for two years after the date of surrender, revocation or expiration of the applicant's or registrant's registration, whichever shall first occur;
- (d) be available for:
- (1) The recovery of expenses, fines and fees levied by the commissioner under this act; and
- (2) payment of losses or damages which are determined by the commissioner to have been incurred by any consumer as a result of the applicant's or registrant's failure to comply with the requirements of this act; and
- (e) the amount of the bond shall be *not less than* \$25,000. The amount of the bond may be increased up to \$1,000,000, as further defined by rules and regulations adopted by the commissioner.
- Sec. 15. K.S.A. 50-1121 is hereby amended to read as follows: 50-1121. No person required to be registered under this act shall: (a) Delay payment of a consumer's debt for the purpose of increasing interest, costs, fees or charges payable by the consumer.
- (b) Make any misrepresentation of any material fact or false promise intended to:
- (1) Influence, persuade or induce a consumer to enter into a debt management services agreement or distressed property consulting agreement; or
- (2) cause or contribute to any misrepresentation by any other person acting on such person's behalf.
- (c) Make or use any false or misleading representation in the offer or sale of the services of a debt management services agreement <del>or</del>, credit services organization business or distressed property consultant, including, but not limited to, guaranteeing to "erase bad credit" or words to that effect unless the representation clearly discloses that guaranteed action can be done only if the consumer's credit history is inaccurate or obsolete.
- (d) Engage, directly or indirectly, in any fraudulent or deceptive act, practice or course of business in connection with the offer or sale of the services of a credit services organization or distressed property consulting.
- (e) Make, or advise a consumer to make, any statement with respect to a consumer's credit worthiness, credit standing or credit capacity that is false or misleading, or that should be known by the exercise of reasonable care to be false or misleading, to a consumer reporting agency or to a person who has extended credit to a consumer or to whom a consumer is applying for an extension of credit.
- (f) Advertise or cause to be advertised, in any manner whatsoever,

the services of a credit services organization or distressed property consultant to Kansas consumers without first obtaining proper registration from the commissioner.

- (g) Receive compensation for rendering debt management services or distressed property consulting where the person has otherwise acted as a creditor for the consumer.
- (h) Transfer, assign or attempt to transfer or assign, a registration to any other person.
- (i) Conduct credit services organization activities or distressed property consulting using any name other than the name or names approved by the commissioner.
  - (j) Operate as a collection agency.
  - (k) Receive or charge any fee in the form of a promissory note or other promise to pay.
  - (l) Accept or receive any reward, bonus, premium, commission or any other consideration for referring a consumer to any person or related interest.
  - (m) Give a reward, bonus, premium, commission or any other consideration for the referral of a consumer to the registrant's credit services organization business or distressed property consultant.
    - (n) Lend money or provide credit to a consumer.
  - (o) Obtain a mortgage or other security interest in real or personal property owned by a consumer.
- (p) Structure a debt management services agreement in any manner that would result in a negative amortization of any of the consumer's debts.
  - (q) Charge for or provide credit insurance.
  - (r) Purchase any debt or obligation of a consumer.
- (s) Use any communication which simulates in any manner a legal or judicial process, or which gives the false appearance of being authorized, issued or approved by a government, governmental agency or attorney-at-law.
- (t) While operating as a registrant, or a director, manager or officer of such registrant or any related interest of such registrant, be a director, manager, officer, owner or related interest of any creditor or a subsidiary of any such creditor, that is receiving or will receive payments from the registrant on behalf of a consumer with whom the registrant has entered into a debt management services agreement or distressed property consulting agreement.
- (u) Attempt to cause a consumer to waive or agree to forego rights or benefits under this act.
- 42 (v) Request that a consumer transfer any portion of such con-43 sumer's ownership interest in a distressed property to a trust.

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- 1 (w) Take any form of ownership interest in a distressed property
  2 pursuant to a distressed property consulting agreement or request
  3 or require that any form of ownership interest be transferred to a
  4 related interest of the registrant.
  - (x) Make any inference to a consumer that entering into a distressed property consulting services agreement will result in the consumer being allowed to remain in such consumer's home.
  - (y) Make any inference to a consumer that entering into a distressed property consulting agreement will result in an improved credit rating.
  - (z) Receive any compensation prior to the completion of all activities described in a distressed property consulting agreement.
  - Sec. 16. K.S.A. 50-1122 is hereby amended to read as follows: 50-1122. (a) Within four calendar days after receipt of any funds paid to the registrant by or on behalf of a consumer for disbursement to such consumer's creditors, a registrant shall deposit such funds in a trust account established for the benefit of consumers.
    - (b) A registrant shall:
  - (1) Maintain separate records of account for each consumer to whom the registrant provides debt management services or distressed property consulting services;
  - (2) disburse any funds paid by or on behalf of a consumer to such consumer's creditors within 10 calendar days after receipt of such funds;
  - (3) correct any misdirected payments resulting from an error by the registrant;
  - (4) reimburse the consumer for any actual fees or other charges imposed by a creditor as a result of the misdirection; and
  - (5) disburse a consumer's funds from the trust account only to such consumer's creditors or back to the consumer.
  - (c) If a consumer rescinds the debt management services agreement, all funds held in the trust account on behalf of such consumer shall be refunded to the consumer within 10 calendar days from receipt of rescission by the registrant.
  - (d) A registrant shall not commingle any trust account established for the benefit of consumers with any operating accounts of the registrant or its related interests.
  - Sec. 17. K.S.A. 50-1124 is hereby amended to read as follows: 50-1124. (a) On or before March 1, of each year, each registrant shall file with the commissioner an annual report relating to credit services organization business or distressed property consulting conducted by the registrant during the preceding calendar year. The annual report shall be on a form prescribed by the commissioner.
  - (b) Within 15 calendar days after the occurrence of any of the follow-

ing events, a registrant shall file a written report with the commissioner describing the event and its expected impact on the registrant's business:

- (1) The filing for bankruptcy or reorganization by the registrant;
- (2) the institution of a revocation, suspension or other proceeding against the registrant by a governmental authority that is related to the registrant's credit services organization business or distressed property consulting business in any state; and
- (3) a felony conviction of the registrant or any of its owners, officers, principals, directors, partners, members or debt management counselors.
- (c) If a registrant fails to make any report required by this section to the commissioner, the commissioner may require the registrant to pay a late penalty of \$100 for each day the report is overdue.
- Sec. 18. K.S.A. 50-1125 is hereby amended to read as follows: 50-1125. (a) Each registrant shall maintain and preserve complete and adequate business records including a general ledger containing all assets, liabilities, capital, income and expense accounts for a period of five years.
- (b) Each registrant shall maintain and preserve complete and adequate records of each debt management services agreement or distressed property consulting agreement during the term of the agreement and for a period of five years from the date of cancellation or completion of the agreement with each consumer. Such records shall contain all consumer information including, but not limited to, the debt management services agreement or distressed property consulting agreement and any extensions thereto, payments, disbursements, charges and correspondence.
- (c) If the registrant's records are located outside this state, the registrant shall provide the records to the commissioner within three calendar days or, at the commissioner's discretion, pay reasonable and necessary expenses for the commissioner or commissioner's designee to examine them at the place where they are maintained.
- Sec. 19. K.S.A. 50-1126 is hereby amended to read as follows: 50-1126. (a) No registrant shall impose any fees or other charges on a consumer, or receive any funds or other payments from a consumer or another person on behalf of a consumer:
- (1) Except as provided in paragraph (5) of subsection (b), until after the registrant and consumer have executed a debt management services agreement; and
- (2) except as allowed under this section, or as permitted by rule and regulation adopted by the commissioner.
  - (b) A registrant may:
- (1) Charge a one-time consultation fee not exceeding \$50. The cost of a credit report on a consumer shall be paid from the consultation fee paid by the consumer;
  - (2) charge and collect monthly the lesser of a total maintenance fee

 of \$20 \$35 per month, or \$5 per month for each creditor of a consumer that is listed in the debt management services agreement between the registrant and the consumer;

- (3) collect from or on behalf of a consumer the funds for disbursement to creditors that the consumer has agreed to pay to the registrant under the debt management services agreement;
- (4) accept a voluntary contribution from a consumer for a debt management service provided by the registrant to the consumer if the aggregate amount of the voluntary contribution and any other fees received by the registrant from the consumer does not exceed the total amount the registrant is authorized to charge the consumer under paragraphs (1) and (2) of this subsection;
- (5) charge the consumer, if provided to the consumer, a fee, not to exceed \$50, for a counseling session, an educational program, or materials and supplies if the consumer does not enter into a debt management services agreement with the registrant; and
- (6) accept fee payments from a consumer's creditors for debt management services rendered to a consumer, provided the consumer's creditor does not assess the fee to the consumer.
  - (c) No registrant shall:
- (1) Charge a fee to a consumer, if the consumer enters into a debt management services agreement with the registrant, to:
- (A) Prepare a financial analysis or an initial budget plan for the consumer;
  - (B) counsel a consumer about debt management;
- (C) provide a consumer with the consumer education program described in the registrant's application to engage in business as a credit services organization; or
  - (D) rescind a debt management services agreement.
- (2) Require a voluntary contribution from a consumer for any service provided by the registrant to the consumer.
- (3) As a condition of entering into a debt management services agreement, require a consumer to purchase for a fee a counseling session, an educational program or materials and supplies.
- (d) If a registrant imposes any fee or other charge or receives any funds or other payments not authorized under this section, except as a result of an accidental and bona fide error:
  - (1) The debt management services agreement shall be void; and
- (2) the registrant shall return the amount of the unauthorized fees, charges, funds or payments to the consumer.
- Sec. 20. K.S.A. 50-1128 is hereby amended to read as follows: 50-1128. This act shall be administered by the commissioner. In addition to other powers granted by this act, the commissioner, within the limitations

provided by law, may exercise the following powers:

- (a) Adopt, amend and revoke rules and regulations as necessary to carry out the intent and purpose of this act.
- (b) Make any investigation and examination of the registrant's operations, books and records as the commissioner deems necessary:
  - (1) For the protection of the public;
- (2) to determine whether any registration should be granted, denied or revoked;
- (3) to determine whether any person has violated or is about to violate any provision of this act, any rule and regulation promulgated thereunder or any order issued thereunder; or
  - (4) to aid in the enforcement of this act.
- (c) For examination purposes the commissioner, or the commissioner's designee, shall have free and reasonable access to the offices, places of business and all records of the registrant and the registrant's related interests that relate to the debt management or credit services organization business. The commissioner may designate persons, including comparable officials of the state in which the records are located, to inspect the records on the commissioner's behalf.
- (d) Charge reasonable costs, including a per diem and actual travel and lodging expenses, of investigation, administration or examination to be paid by the applicant or registrant under investigation, examination or requiring administrative action, and maintain an action in any court to recover such costs Charge reasonable costs of investigation, examination and administration of this act, to be paid by the applicant or registrant. The commissioner shall establish such fees in such amounts as the commissioner may determine to be sufficient to meet the budget requirements of the commissioner for each fiscal year. Charges for administration of this act shall be based on the volume of consumer accounts.
- (e) To order any registrant or person to cease any activity or practice which the commissioner deems to be deceptive, dishonest, or a violation of this act, or of other state or federal law, or unduly harmful to the interests of the public.
- (f) Exchange any information regarding the administration of this act with any agency of the United States or any state which regulates the applicant or registrant or administers statutes, rules and regulations or programs related to debt management or credit services organization laws. The commissioner may release examination reports and correspondence regarding the reports in connection with a disciplinary proceeding conducted by the commissioner, a liquidation proceeding or a criminal investigation or proceeding. Additionally, the commissioner may furnish to federal or other state regulatory agencies or any officer or examiner thereof, a copy of any or all examination reports and correspondence

 regarding the reports made by the commissioner or the commissioner's designees.

- (g) Disclose to any person or entity that an applicant's or registrant's application or registration has been denied, suspended, revoked or refused renewal.
- (h) Require or permit any person to file a written statement, under oath or otherwise as the commissioner may direct, setting forth all the facts and circumstances concerning any apparent violation of this act, any rule and regulation promulgated hereunder, or any order issued pursuant to this act.
- (i) Receive, as a condition in settlement of any investigation or examination, a payment designated for consumer education to be expended for such purpose as directed by the commissioner.
- (j) Delegate the authority to sign any orders, official documents or papers issued under or related to this act to the deputy of consumer and mortgage lending in the office of the state bank commissioner.
- (k) Require fingerprinting of any registrant, agent acting on behalf of a registrant or other person as deemed appropriate by the commissioner, or the commissioner's designee. The commissioner, or commissioner's designee, may submit such fingerprints to the Kansas bureau of investigation, federal bureau of investigation or other law enforcement agency for the purposes of verifying the identity of such persons and obtaining records of their criminal arrests and convictions.
- (l) Charge, establish and collect from registrants such fees as are necessary and in such amounts as the commissioner may determine to be sufficient to meet the expense requirements of the commissioner in administering this act.
- (m) Seize and distribute a registrant's trust account funds to protect consumers and the public interest.
- (n) For the purpose of any examination, investigation or proceeding under this act, the commissioner or the commissioner's designee may administer oaths and affirmations, subpoena witnesses, compel such witnesses' attendance, adduce evidence and require the production of any matter which is relevant to the examination or investigation, including the existence, description, nature, custody, condition and location of any books, documents or other tangible things and the identity and location of persons having knowledge of relevant facts, or any other matter reasonably calculated to lead to the discovery of relevant information or items.
- Sec. 21. K.S.A. 50-1133 is hereby amended to read as follows: 50-1133. (a) Any consumer injured by a violation of this act or any rule and regulation promulgated thereunder may bring an action for recovery of damages. The damages awarded may not be less than the amount paid

- by the consumer to the credit services organization *or distressed property consultant* plus reasonable attorney fees and court costs.
  - (b) The consumer may also be awarded punitive damages.
- 4 Sec. 22. K.S.A. 50-1001, 50-1002, 50-1003, 50-1004, 50-1005, 50-
- $5 \quad 1006, \, 50\text{-}1008, \, 50\text{-}1009, \, 50\text{-}1011, \, 50\text{-}1016, \, 50\text{-}1117, \, 50\text{-}1118, \, 50\text{-}1119,$
- 6 50-1121, 50-1122, 50-1124, 50-1125, 50-1126, 50-1128 and 50-1133 are
- 7 hereby repealed.

- 8 Sec. 23. This act shall take effect and be in force from and after its
- 9 publication in the Kansas register.