SENATE BILL No. 439

By Committee on Financial Institutions and Insurance

1-17

AN ACT concerning insurance; establishing advertising standards for life insurance policies and annuities; amending K.S.A. 2007 Supp. 40-4909 and repealing the existing section.

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Be it enacted by the Legislature of the State of Kansas:

New Section 1. For the purposes of this act: (a) "Advertisement" means a written or oral presentation of materials, opinion or information promoting the reader's, viewer's or listener's interest in insurance, or promoting the insurer or the insurance producer.

- (b) "Commissioner" means the commissioner of insurance.
- (c) "Insurer" means an insurance company required to be licensed under the laws of this state to provide life insurance products, including annuities.
- (d) "Insurance" means any contract offering life insurance products required to be filed with the Kansas insurance commissioner which serves as a contractual mechanism for shifting the burdens of pure risks by pooling them.
- (e) "Insurance producer" means a person required to be licensed under the laws of this state to sell, solicit or negotiate life insurance, including annuities.
- (f) "Public presentation" means any meeting involving more than five members of the public in which an insurance producer participates in any manner with the intent to sell insurance policies or annuity contracts at the meeting, prior to the meeting, or subsequent to the meeting.
- New Sec. 2. Every insurer shall establish and at all times maintain a system of control over the content, form and method of dissemination of all advertisements of its policies. All such advertisements, regardless of the writer, creator, designer or presenter, shall be the joint responsibility of the insurer and the insurance producer.
- New Sec. 3. (a) Advertisements shall be truthful and not misleading in fact or by implication. The form and content of an advertisement of a policy shall be sufficiently complete and clear so as to avoid deception. No advertisement shall have the capacity or tendency to mislead or deceive.
 - (b) Whether an advertisement has the capacity or tendency to mis-

lead or deceive shall be determined by the commissioner using the standards set forth in subsections (1) and (2) of K.S.A. 40-2404 and amendments thereto. The commissioner may examine the overall impression that the advertisement may be reasonably expected to create upon a person of average education or intelligence within the segment of the public to which it is directed in determining if the advertisement is truthful and not misleading.

- (c) If the commissioner determines that an advertisement has the capacity or tendency to mislead or deceive the public, the commissioner may require an insurer or insurance producer to submit all or any part of the advertising material for review or approval prior to use.
- (d) No advertisement shall use the terms "investment," "investment plan," "founder's plan," "charter plan," "deposit," "expansion plan," "profit," "profits," "profit sharing," "interest plan," "savings," "savings plan," "private pension plan," "retirement plan" or any other similar term in connection with a life insurance policy or annuity in a context or under such circumstances or conditions as to have the capacity or tendency to mislead a purchaser or prospective purchaser of such policy to believe that such purchaser or prospective purchaser will or may receive something other than a life insurance policy or annuity or some benefit not available to other persons of the same class and equal expectation of life.
- (e) Oral advertisements shall conform to the same standards of accuracy and truthfulness as required of written advertisements.
- New Sec. 4. (a) No insurance producer may participate in a public presentation without first filing notice with the commissioner of insurance at least 30 days in advance of the public presentation. Notice shall include the time, date and location of the public meeting and shall identify each presenter, including all natural persons and business entities, in the public presentation; as well as identify the sponsor of the public presentation.
- (b) Notice to the commissioner shall include an example of any written and electronic materials distributed before, during or after to attendees. Any materials disapproved by the commissioner shall not be disseminated or used.

New Sec. 5. (a) The name of the insurer shall be clearly identified in all advertisements, and if any specific individual policy is advertised it shall be identified either by form number or other appropriate description. If an application for life insurance or an annuity is a part of the advertisement, the name of the insurer shall be shown on the application. An advertisement shall not use a trade name, an insurance group designation, name of the parent company of the insurer, name of a particular division of the insurer, service mark, slogan, symbol or other device or reference without disclosing the name of the insurer, if the advertisement would have the capacity or tendency to mislead or deceive as to the true

 identify of the insurer or create the impression that a company other than the insurer would have any responsibility for the financial obligation under a policy.

(b) No advertisement shall use any combination of words, symbols or physical materials that by their content, phraseology, shape, color or other characteristics are so similar to a combination of words, symbols or physical materials used by a governmental program or agency or otherwise appear to be of such a nature that they tend to mislead prospective insureds into believing that the solicitation is in some manner connected with a governmental program or agency.

New Sec. 6. No insurance producer may contact a public presentation attendee without such attendee's explicit approval and shall cease any contact at such time as the attendee indicates that such attendee desires a cessation.

New Sec. 7. (a) Each insurer shall maintain at its home or principal office a complete file containing a specimen copy of every printed, published or prepared advertisement of its individual policies and specimen copies of typical printed, published or prepared advertisements of its blanket, franchise and group policies, hereafter disseminated in this state, with a notation indicating the manner and extent of distribution and the form number of any life insurance policy or annuity advertised. Such file shall be subject to inspection by the commissioner. All such advertisements shall be maintained in such file for a period of either five years or until the filing of the next regular report on the examination of the insurer, whichever is the longer period of time.

(b) Each insurer subject to the provisions of this act shall file with the commissioner an annual statement containing a certificate of compliance executed by an authorized officer of the insurer stating that to the best of such insurer's knowledge, information and belief the advertisements that were disseminated by or on behalf of the insurer in this state during the preceding statement year, or during the portion of the year when these rules were in effect, complied or were made to comply in all respects with the provisions of these rules and the insurance laws of this state. The annual statement shall be filed with the commissioner on or before April 1 of each year.

New Sec. 8. An insurer or its officers, directors, producers or employees that violate any of the provisions of this act, or knowingly participate in or abet such violation, shall be subject to a fine up to \$1,000 for each violation and suspension or revocation of its certificate of authority or license.

New Sec. 9. It is not intended that this act conflict with or supersede any law or rule and regulation currently in force or subsequently adopted in this state governing specific aspects of the sale or replacement of life

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insurance including, but not limited to, laws or rules and regulations deal-2 ing with life insurance cost comparison indices, deceptive practices in the sale of life insurance, replacement of life insurance policies, illustration 3 of life insurance policies, and annuity disclosure. Consequently, no disclosure pursuant to or required under those laws shall be deemed to be an advertisement within the meaning of this act. 6

New Sec. 10. The commissioner may, after notice and hearing, promulgate reasonable rules and regulations necessary to carry out the provisions of this act.

New Sec. 11. Sections 1 through 11, and amendments thereto, shall be known and may be cited as the advertising of life insurance and an-12 nuities act.

- Sec. 12. K.S.A. 2007 Supp. 40-4909 is hereby amended to read as follows: 40-4909. (a) The commissioner may deny, suspend, revoke or refuse renewal of any license issued under this act if the commissioner finds that the applicant or license holder has:
- Provided incorrect, misleading, incomplete or untrue information in the license application.
 - Violated: (2)
- (A) Any provision of chapter 40 of the Kansas Statutes Annotated, and amendments thereto, or any rule and regulation promulgated thereunder;
 - (B) any subpoena or order of the commissioner;
 - any insurance law or regulation of another state; or (C)
- any subpoena or order issued by the regulatory official for insurance in another state.
- Obtained or attempted to obtain a license under this act through misrepresentation or fraud.
- Improperly withheld, misappropriated or converted any moneys or properties received in the course of doing insurance business.
- Intentionally misrepresented the provisions, terms and conditions of an actual or proposed insurance contract or application for insurance.
 - Been convicted of a misdemeanor or felony.
- (7)Admitted to or been found to have committed any insurance unfair trade practice or fraud in violation of K.S.A. 40-2404 and amendments thereto.
- (8)Used any fraudulent, coercive, or dishonest practice, or demonstrated any incompetence, untrustworthiness or financial irresponsibility in the conduct of business in this state or elsewhere.
- Had an insurance agent license, or its equivalent, denied, suspended or revoked in any other state, district or territory.
- 42 (10) Forged another person's name to an application for insurance or 43 to any document related to an insurance transaction.

- (11) Improperly used notes or any other reference material to complete an examination for an insurance license issued under this act.
- (12) Knowingly accepted insurance business from an individual who is not licensed.
- (13) Failed to comply with any administrative or court order imposing a child support obligation upon the applicant or license holder.
- (14) Failed to pay any state income tax or comply with any administrative or court order directing payment of state income tax.
 - (15) Rebated the whole or any part of any insurance premium or offered in connection with the presentation of any contract of insurance any other inducement not contained in the contract of insurance.
 - (16) Made any misleading representation or incomplete comparison of policies to any person for the purposes of inducing or tending to induce such person to lapse, forfeit or surrender such person's insurance then in force.
 - (17) Violated or knowingly participated in or abetted a violation of the advertising of life insurance and annuities act and amendments thereto.
 - (b) In addition, the commissioner may suspend, revoke or refuse renewal of any license issued under this act if the commissioner finds that the interests of the insurer or the insurable interests of the public are not properly served under such license.
 - (c) Any action taken under this section which affects any license or imposes any administrative penalty shall be taken only after notice and an opportunity for a hearing conducted in accordance with the provisions of the Kansas administrative procedures act.
 - (d) The license of any business entity may be suspended, revoked or refused renewal if the insurance commissioner finds that any violation committed by an individual licensee employed by or acting on behalf of such business entity was known by or should have been known by one or more of the partners, officers or managers acting on behalf of the business entity and:
- (1) Such violation was not reported to the insurance commissioner by such business entity; or
 - (2) such business entity failed to take any corrective action.
- (e) None of the following actions shall deprive the commissioner of any jurisdiction or right to institute or proceed with any disciplinary proceeding against such license, to render a decision suspending, revoking or refusing to renew such license, or to establish and make a record of the facts of any violation of law for any lawful purpose:
 - (1) The imposition of an administrative penalty under this section;
- (2) the lapse or suspension of any license issued under this act by operation of law;

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- the licensee's failure to renew any license issued under this act; 2 or
 - the licensee's voluntary surrender of any license issued under this act. No such disciplinary proceeding shall be instituted against any licensee after the expiration of two years from the termination of the license.
 - (f) Whenever the commissioner imposes any administrative penalty or denies, suspends, revokes or refuses renewal of any license pursuant to subsection (a), any costs incurred as a result of conducting an administrative hearing authorized under the provisions of this section shall be assessed against the person who is the subject of the hearing or any business entity represented by such person who is the party to the matters giving rise to the hearing. As used in this subsection, "costs" shall include witness fees, mileage allowances, any costs associated with the reproduction of documents which become a part of the hearing record and the expense of making a record of the hearing.
 - (g) No person whose license as an agent or broker had been suspended or revoked shall be employed by any insurance company doing business in this state either directly, indirectly, as an independent contractor or otherwise to negotiate or effect contracts of insurance, suretyship or indemnity or perform any act toward the solicitation of or transaction of any business of insurance during the period of such suspension or revocation.
 - (h) In lieu of taking any action under subsection (a), the commissioner may:
 - Censure the person; or (1)
 - issue an order imposing an administrative penalty up to a maximum of \$500 for each violation but not to exceed \$2,500 for the same violation occurring within any six consecutive calendar months from the date of the original violation unless such person knew or should have known that the violative act could give rise to disciplinary action under subsection (a). If such person knew or reasonably should have known the violative act could give rise to any disciplinary proceeding authorized by subsection (a), the commissioner may impose a penalty up to a maximum of \$1,000 for each violation but not to exceed \$5,000 for the same violation occurring within any six consecutive calendar months from the date of the imposition of the original administrative penalty.
 - Sec. 13. K.S.A. 2007 Supp. 40-4909 is hereby repealed.
 - Sec. 14. This act shall take effect and be in force from and after its publication in the statute book.