HOUSE BILL No. 2438

By Committee on Federal and State Affairs

2-10

9 AN ACT amending and supplementing the fair credit reporting act; providing for nondisclosure of certain information under certain circumstances; providing remedies for violations; amending K.S.A. 50-702 and repealing the existing section.

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Be it enacted by the Legislature of the State of Kansas:

Section 1. K.S.A. 50-702 is hereby amended to read as follows: 50-702. The following words and phrases when used in K.S.A. 50-701 to 50-722, inclusive, and amendments thereto, the fair credit reporting act shall have the meanings ascribed to them in this section.

- (a) The term "person" means any individual, partnership, corporation, trust, estate, cooperative, association, government or governmental subdivision or agency, or other entity.
 - (b) The term "consumer" means an individual.
- The term "consumer report" means any written, oral, or other communication of any information by a consumer reporting agency bearing on a consumer's credit worthiness, credit standing, credit capacity, character, general reputation, personal characteristics, or mode of living which is used or expected to be used or collected in whole or in part for the purpose of serving as a factor in establishing the consumer's eligibility for credit or insurance to be used primarily for personal, family, or household purposes, or employment purposes, or other purposes authorized under K.S.A. 50-703, and amendments thereto. The term does not include (1) any report containing information solely as to transactions or experiences between the consumer and the person making the report; (2) any authorization or approval of a specific extension of credit directly or indirectly by the issuer of a credit card or similar device; or (3) any report in which a person who has been requested by a third party to make a specific extension of credit directly or indirectly to a consumer conveys that decision with respect to such request, if the third party advises the consumer of the name and address of the person to whom the request was made and such person makes the disclosures to the consumer required under K.S.A. 50-714, and amendments thereto.
- (d) The term "investigative consumer report" means a consumer report or portion thereof in which information on a consumer's character,

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general reputation, personal characteristics, or mode of living is obtained through personal interviews with neighbors, friends, or associates of the 2 3 consumer reported on or with others with whom the consumer is acquainted or who may have knowledge concerning any such items of information. However, such information shall not include specific factual information on a consumer's credit record obtained directly from a cred-6 itor of the consumer or from a consumer reporting agency when such information was obtained directly from a creditor of the consumer or from the consumer.

- The term "consumer reporting agency" means any person which, for monetary fees, dues, or on a cooperative nonprofit basis, regularly engages in whole or in part in the practice of assembling or evaluating consumer credit information or other information on consumers for the purpose of furnishing consumer reports to third parties, and which uses any means or facility of interstate commerce for the purpose of preparing or furnishing consumer reports.
- (f) The term "file," when used in connection with information on any consumer, means all of the information on that consumer recorded and retained by a consumer reporting agency regardless of how the information is stored.
- The term "employment purposes" when used in connection with a consumer report means a report used for the purpose of evaluating a consumer for employment, promotion, reassignment or retention as an employee.
- (h) The term "medical information" means information or records obtained, with the consent of the individual to whom it relates, from licensed physicians or medical practitioners, hospitals, clinics, or other medical or medically related facilities.
- The term "clear and proper identification" means information generally deemed sufficient to identify a person.
- (j) The term "security freeze" means a notice placed on a consumer file, at the request of the consumer and subject to certain exceptions, that prohibits a consumer reporting agency from releasing the consumer's consumer report or credit score without the express authorization of the consumer.
- New Sec. 2. (a) A consumer may elect to place a security freeze on such consumer's consumer report by written request, sent by certified mail, which includes clear and proper identification, to a consumer reporting agency. A consumer reporting agency shall place a security freeze on a consumer's consumer report no later than ten business days after receiving a written request for the security freeze from the consumer.
- (b) When a security freeze is in place, information from a consumer report shall not be released to a third party without prior express au-

thorization from the consumer. This subsection shall not prevent a consumer reporting agency from advising a third party that a security freeze is in effect with respect to a consumer report.

- (c) The consumer reporting agency, no later than 10 business days after the date the agency receives a request for a security freeze, shall provide the consumer with a unique personal identification number or password to be used by the consumer when providing authorization for the access to the consumer's consumer file for a specific period of time. In addition, the consumer reporting agency shall simultaneously provide to the consumer in writing the process of placing, removing and temporarily lifting a security freeze and the process for allowing access to information from the consumer's consumer file for a specific period while the security freeze is in effect.
- (d) A consumer may request in writing a replacement personal identification number or password. The request shall comply with the requirements for requesting a security freeze pursuant to subsection (a). The consumer reporting agency, not later than the 7th business day after the date the agency receives the request for a replacement personal identification number or password, shall provide the consumer with a new, unique personal identification number or password to be used by the consumer instead of the number or password provided pursuant to subsection (c).
- (e) A consumer reporting agency shall notify a person who requests a consumer report or score if a security freeze is in effect for the consumer file involved in that report or score.
- (f) If, in connection with an application for credit or any other use, a third party requests access to a consumer report on which a security freeze is in effect, the third party must treat the application as incomplete if the consumer does not allow the consumer's consumer report to be accessed for that specific period of time.
- (g) If the consumer wishes to allow the consumer's consumer report or score to be accessed for a specific period of time while a freeze is in place, the consumer shall contact the consumer reporting agency, request that the freeze be temporarily lifted and provide the following:
 - (1) Clear and proper identification;
- (2) the unique personal identification number or password provided by the consumer reporting agency in accordance with subsection (c) or (d); and
- (3) the proper information regarding the time period for which the report shall be available to users of the consumer report.
- (h) A consumer reporting agency that receives a request from a consumer to temporarily lift a freeze on a consumer report pursuant to subsection (g) shall comply with the request no later than three business days

after receiving the request. A consumer reporting agency may develop procedures involving the use of telephone, fax, the internet or other electronic media to receive and process a request from a consumer to temporarily lift a freeze on a consumer report or score pursuant to subsection (g) in an expedited manner.

- (i) A consumer reporting agency shall remove or temporarily lift a freeze placed on a consumer's consumer report only in the following cases:
 - (1) Upon consumer request as provided in this section; or
- (2) if the consumer's consumer report was frozen due to a material misrepresentation of fact by the consumer, in which case, if a consumer reporting agency intends to remove a freeze upon the consumer's consumer report, the consumer reporting agency shall notify the consumer in writing prior to removing the freeze on the consumer's consumer report.
- (j) A security freeze shall remain in place until the consumer requests that the security freeze be removed. A consumer reporting agency shall remove a security freeze within three business days after receiving a request for removal from the consumer, who shall be required to provide:
 - (1) Clear and proper identification; and
- (2) the unique personal identification number or password provided by the consumer reporting agency in accordance with subsection (c) or (d).
- $\left(k\right)$. A security freeze does not apply to a consumer report provided to:
- (1) A federal, state or local governmental entity, including a law enforcement agency or court, or agents or assigns thereof;
- (2) a private collection agency for the sole purpose of assisting in the collection of an existing debt of the consumer who is the subject of the consumer report requested;
- (3) a person or entity, or a subsidiary, affiliate or agent of such person or entity, or an assignee of a financial obligation owing by the consumer to such person or entity, or a prospective assignee of a financial obligation owing by the consumer to such person or entity in conjunction with the proposed purchase of the financial obligation, with which the consumer has or had prior to assignment of an account or contract, including a demand deposit account, or to whom the consumer issued a negotiable instrument, for the purposes of reviewing the account or collecting the financial obligation owing for the account, contract, or negotiable instrument. For purposes of this paragraph, "reviewing the account" includes activities related to account maintenance, monitoring, credit line increases and account upgrades and enhancements;
 - (4) a subsidiary, affiliate, agent, assignee, or prospective assignee of

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41 42 a person to whom access has been granted under subsection (g) for the purposes of facilitating the extension of credit;

- (5) a person, for the purposes of prescreening as provided by the federal fair credit reporting act, 15 U.S.C. §1681b;
- a consumer reporting agency for the purposes of providing a consumer with a copy of the consumer's own report at such consumer's request;
 - (7)a child support enforcement agency;
- a consumer reporting agency that acts only as a reseller of credit information by assembling and merging information contained in the database of another consumer reporting agency or multiple consumer reporting agencies and does not maintain a permanent database of credit information from which new consumer reports are produced; however, a consumer reporting agency acting as a reseller shall honor any security freeze placed on a consumer report by another consumer reporting agency;
- (9) a check services or fraud prevention services company, which issues reports on incidents of fraud or authorizations for the purpose of approving or processing negotiable instruments, electronic funds transfers or similar methods of payments; or
- (10) a deposit account information service company which issues to inquiring banks or other financial institutions, for use only in reviewing a consumer request for a deposit account at the inquiring bank or financial institution, reports regarding account closures due to fraud, substantial overdrafts, ATM abuse or similar negative information regarding a consumer.
- (k) A consumer reporting agency may impose a reasonable charge on a consumer for initially placing a security freeze on a consumer file. The amount of the charge may not exceed \$10. The charge to temporarily lift the security freeze may not exceed \$8 per request. At no time shall the consumer be charged for revoking the freeze. On January 1 of each year, a consumer reporting agency may increase the charge for placing a security alert based proportionally on changes to the consumer price index of all urban consumers as determined by the United States department of labor, with fractional changes rounded to the nearest \$.25. An exception shall be allowed whereby the consumer will be charged zero dollars by the consumer reporting agency placing the security freeze if:
- (1) The consumer is a victim of identity theft and, upon the request of the consumer reporting agency, provides the consumer reporting 40 agency with a police report; or
 - (2) the consumer is 62 or more years of age.
 - (l) If a security freeze is in place, a consumer reporting agency shall not change any of the following official information in the consumer re-

port without sending a written confirmation of the change to the consumer within 30 days after the change is posted to the consumer's file:

Name, date of birth, social security number and address. Written confirmation is not required for technical modifications of a consumer's official information, including name and street abbreviations, complete spellings or transposition of numbers or letters. In the case of an address change, the written confirmation shall be sent to both the new address and to the former address.

- (m) Any consumer damaged by an intentional or negligent violation of this section may bring an action for and shall be entitled to recovery of actual damages, plus reasonable attorney fees, court costs and other reasonable costs of prosecution of the action.
- (n) This section shall be part of and supplemental to the fair credit reporting act.

New Sec. 3. (a) Nothing in section 2, and amendments thereto, shall be construed to require the following to place a security freeze on a consumer report:

- (1) A check services or fraud prevention services company, which issues reports on incidents of fraud or authorizations for the purpose of approving or processing negotiable instruments, electronic funds transfers, or similar methods of payments;
- (2) a deposit account information service company which issues to inquiring banks or other financial institutions, for use only in reviewing a consumer request for a deposit account at the inquiring bank or financial institution, reports regarding account closures due to fraud, substantial overdrafts, ATM abuse or similar negative information regarding a consumer;
- (3) a reseller of credit information that assembles or merges information contained in the database of another consumer reporting agency or multiple consumer reporting agencies and does not maintain a permanent database of credit information from which new consumer reports are produced;
- (4) any database or file which consists solely of any information adverse to the interests of the consumer, including, but not limited to, criminal record information, which is used for fraud prevention or detection, tenant screening, employment screening or any purpose permitted by the federal fair credit reporting act, 15 U.S.C. §1681b;
- (5) a person to the extent such person offers fraud prevention services that issues reports on incidents of fraud or reports used primarily in the detection or prevention of fraud; or
- (6) any bank, savings bank, trust company, savings and loan association, credit union or any other financial institution regulated by the state of Kansas or any agency of the United States.

- (b) This section shall be part of and supplemental to the fair credit 1 2
- reporting act.
 Sec. 4. K.S.A. 50-702 is hereby repealed. 3
- Sec. 5. This act shall take effect and be in force from and after its publication in the statute book. 4