Adair Acute Care at OSH Administration - 1031

Consequences of Not Funding this Program

The complexity and uniqueness of state hospitals requires professional support staff well trained and well versed in the standards required for continued operation of the facility. Not funding this program would lead to an increase in the utilization of Agency Staffing (where applicable) and a complete breakdown of day to day operations without proper insight on management requirements this program currently provides.

| Statutory Basis | Mandatory vs. Discretionary | MOE/Match Rqt. | Priority Level |
|-----------------|-----------------------------------|-------------------|-------------------|
| | Discretionary | No | 2 |

Program Goals

- A. Track percentage of employees that turnover in a month/year.
- B. Record number of filled and vacant positions in a month/year.
- C. The monthly Physical interventions rate will be below .30 per 1000 patient hours for all physical interventions.

Program History

This program provides the overarching structure for the hospital and ensures that the activities necessary to manage the facility are completed, and that treatment standards are upheld to ensure that patients receive proper care and treatment, and that the hospital maintains accreditation. General Administration Program provides the overall administration and management of AAC. Included in General Administration is the CEO's office, the Chief Business Operations Director, performance improvement and risk management. All other administration programs are provided through the MOU. These include: accounting, accounts payable, billing and collections, budget, cashier and post office, contract management, credentialing, employee benefits, health information management, human resource management, patient accounts, patient canteen, purchasing, program assistants, information technology services, legal services, and recruitment.

Performance Measures

| Outcome Measures | Goal | FY 2019 | FY 2020 | FY 2021 | 3- yr. Avg. | FY 2022 | FY 2023 |
|--|------|---------|---------|---------|-------------|---------|---------|
| Outcome Measure #1 Number of employees that turnover recorded every month. | A | 72.7% | 67.9% | 51.6% | 64.1% | 46.0% | 42.0% |
| Outcome measure #2 Number of filed and vacant positions recorded monthly. | В | 23.0% | 25.0% | 36.2% | 28.1% | 35.0% | 30.0% |
| Outcome measure #3 Months physical intervention rate within one standard deviation of the National Mean. | С | 1200.0% | 800.0% | 900.0% | 966.7% | 1200.0% | 1200.0% |

| Funding Source | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 |
|---------------------|------------|--------------|--------------|--------------|--------------|--------------|
| State General Fund | \$ | - \$ 510,290 | \$ 921,366 | \$ 437,090 | \$ 1,140,799 | \$ 1,132,332 |
| Non-SGF State Funds | 891,868 | 8 236,626 | 374,865 | 1,085,442 | 538,634 | 525,985 |
| Federal Funds | | | - | - | - | - |
| Total | \$ 891,868 | 8 \$ 746,916 | \$ 1,296,231 | \$ 1,522,532 | \$ 1,679,433 | \$ 1,658,317 |

OSH Administration Program - 1030

Consequences of Not Funding this Program

The complexity and uniqueness of state hospitals requires professional support staff well trained and well versed in the standards required for continued operation of the facility. Not funding this program would lead to an increase in the utilization of Agency Staffing (where applicable) and a complete breakdown of day to day operations without proper insight on management requirements that stem from this program.

| Statutory Basis | Mandatory | MOE/Match | Priority |
|-----------------|---------------|-----------|----------|
| Statutory Dasis | vs. | Rqt. | Level |
| | Discretionary | No | 2 |

Program Goals

- A. Track Percentage of Employees that turnover in a month
- B. Track percentage of transmission submitted to Insurance/Medicare/Medicaid within 30 days of discharge
- C. Track percentage of requests for Goods and Services on the OSH help Desk answered within 24 hours of submission, per month.

Program History

This program provides overarching structure for the hospital and ensures that the activities necessary to manage the facility are completed, that treatment standards are upheld to ensure patients receive proper cate and treatment, and that the hospital maintains accreditation. The General Administration Program provides overall administration and management of the Osawatomie State Hospital. This includes the Superintendents office, Chief Business Operations Director, performance improvement, risk management, accounts payable, billing and collections, budget, cashier and post office, contract management, credentialing, employee benefits, health information management, human resource management, patient accounts, patient canteen, purchasing, program assistants, information technology services, legal services, and recruitment. The Osawatomie State Hospital also provides administrative services to Adair Acute Care through a Memorandum of Understanding.

Performance Measures

| Outcome Measures | Goal | FY 2019 | FY 2020 | FY 2021 | 3- yr. Avg. | FY 2022 | FY 2023 |
|--|------|---------|---------|---------|-------------|---------|---------|
| 1. Outcome Measure #1 Number of employees that turnover recorded every month and then a yearly | Α | 14.7% | 28.0% | 29.0% | 23.9% | 25.0% | 20.0% |
| 2. Outcome measure #2 Percentage of transmissions submitted recorded monthly. | | 100% | 100% | 100% | 100% | 100% | 100% |
| 3. Outcome measure #3 Percentage of requests recorded monthly. | С | 98.0% | 99.0% | 97.0% | 98.0% | 98.0% | 99.0% |

| Funding Source | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 |
|---------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Funding Source | \$ 3,006,293 | \$ 3,090,150 | \$ 2,484,293 | \$ 3,217,405 | \$ 3,512,849 | \$ 3,780,473 |
| Non-SGF State Funds | - | 40,729 | (17,684) | 487 | 495 | 515 |
| Federal Funds | - | - | - | - | - | - |
| Total | \$ 3,006,293 | \$ 3,130,879 | \$ 2,466,609 | \$ 3,217,892 | \$ 3,513,344 | \$ 3,780,988 |

AAC SD&T Program - 1071

Consequences of Not Funding this Program

Staff Development and Training are responsible for initial training and orientation to the hospital as well as ongoing performance adequacy and knowledgee checks to ensure best care practices, competency, and knowledge of staff. They also provide opportunities of continuing education on units leading, to continued accreditation. A decrease in staffing education would result in unsafe conditions for both staff and patients. Without the stewardship of this program, staff retention would fall dramatically due to lack of orientation, understanding, accreditation of the individual, as well as, communication.

| Statutory Basis | Mandatory | MOE/Match | Priority |
|-----------------|---------------|-----------|----------|
| Glatutory Basis | vs. | Rqt. | Level |
| | Discretionary | No | 2 |
| | | | |

Program Goals

| Program Goals | | | | | | | | |
|--|--|--|--|--|--|--|--|--|
| A. 100 % of new hires will complete orientation. | | | | | | | | |
| В | | | | | | | | |
| C. | | | | | | | | |

Program History

This program provides high quality, competency-based training and educational opportunities that promote individual performance, facilitate personal growth, and enhance positive patient outcomes. Staff Development and Training Services are provided to Adair Acute Care through a Memorandum of Understanding. In 2020 OSH was selected as the pilot site for Mid-America Addition Technology Transfer Centter (ATTC) and Truman Medical Center's pilot program for Trauma Informed Care implementation. The hospital is halfway through a three year project moving towards being a trauma informed care organization.

Performance Measures

| | Outcome Measures | Goal | FY 2019 | FY 2020 | FY 2021 | 3- yr. Avg. | FY 2022 | FY 2023 |
|----|--|------|---------|---------|---------|-------------|---------|---------|
| 1. | Outcome Measure #1 Percentage | Α | 73.0% | 95.0% | 94.0% | 87.3% | 96.0% | 96.0% |
| re | new hires completing orientation corded on a monthyl basis and | | | | | | | |
| th | ena averaged for a yearly | | | | | | | |

| Funding Source | | FY 20 | 018 | F١ | 2019 | F١ | 2020 | FY | 2021 | F | Y 2022 | F | Y 2023 |
|---------------------|-------|-------|-------|----|--------|----|-------|-------|-------|----|---------|----|---------|
| Funding Source | | \$ | - | \$ | 11,453 | \$ | 3,876 | 1 | 6,458 | \$ | 260,223 | \$ | 261,170 |
| Non-SGF State Funds | | 1 | 9,904 | | 520 | | 5,831 | 11 | 3,129 | | 5,881 | | 6,116 |
| Federal Funds | | | - | | - | | - | | | | - | | - |
| | Total | \$ 1 | 9 904 | \$ | 11 973 | \$ | 9 707 | \$ 12 | 9 587 | \$ | 266 104 | \$ | 267 286 |

OSH SD&T Program - 1070

Consequences of Not Funding this Program

Staff Development and Training are responsible for initial training and orientation to the hospital as well as ongoing performance adequacy and knowledgee checks to ensure best care practices, competency, and knowledge of staff. They also provide opportunities of continuing education on units leading, to continued accreditation. A decrease in staffing education would result in unsafe conditions for both staff and patients. Without the stewardship of this program, staff retention would fall dramatically due to lack of orientation, understanding, accreditation of the individual, as well as, communication.

| Statutory Basis | Mandatory vs. Discretionary | MOE/Match Rgt. | Priority Level | | | | | | |
|--|-----------------------------|-------------------|-------------------|--|--|--|--|--|--|
| | Discretionary | No | 2 | | | | | | |
| | Program Goals | | | | | | | | |
| A. 100 % of new hires will complete orientation. | | | | | | | | | |
| B. | | | | | | | | | |

Program History

This program provides high quality, competency-based training and educational opportunities that promote individual performance, facilitate personal growth, and enhance positive patient outcomes. Staff Development and Training Services are provided to Adair Acute Care through a Memorandum of Understanding. In 2020 OSH was selected as the pilot site for Mid-America Addition Technology Transfer Centter (ATTC) and Truman Medical Center's pilot program for Trauma Informed Care implementation. The hospital is halfway through a three year project moving towards being a trauma informed care organization.

Performance Measures

| | Outcome Measures | Goal | FY 2019 | FY 2020 | FY 2021 | 3- yr. Avg. | FY 2022 | FY 2023 |
|----|------------------------------------|------|---------|---------|---------|-------------|---------|---------|
| 1 | Outcome Measure #1 Percentage | Α | 73.0% | 95.0% | 94.0% | 87.3% | 96.0% | 98.0% |
| 0 | f new hires completing orientation | | | | | | | |
| re | ecorded on a monthy basis and then | | | | | | | |
| a | veraged for a yearly outcome. | | | | | | | |

Funding

| Funding Source | | F | Y 2018 | F | Y 2019 | F | Y 2020 | F | FY 2021 | FY 2022 | F | FY 2023 |
|---------------------|-------|----|--------|----|--------|----|--------|----|---------|---------------|----|---------|
| Funding Source | | \$ | 92,761 | \$ | 31,340 | \$ | 37,325 | \$ | 439,230 | \$ 305,038 | \$ | 342,231 |
| Non-SGF State Funds | | | 25 | | 1,475 | | 2,792 | | 4,150 | - | | - |
| Federal Funds | | | - | | - | | - | | - | - | | - |
| | Total | \$ | 92,786 | \$ | 32,815 | \$ | 40,117 | \$ | 443,380 | \$ 305,038 | \$ | 342,231 |

C.

AAC Medical Program - 83001

Consequences of Not Funding this Program

Without this program the hospital could not provide psychiatric or medical services of any kind. The staff related to this program are responsible for the continued care and practice standards use to treat patients on a day to day basis. The agency would have to discontinue services to all the counties it supports if this program were to be eliminated.

| Statutory Basis | Mandatory | MOE/Match | Priority | |
|-----------------|-----------|-----------|----------|--|
| Statutory Basis | vs. | Rqt. | Level | |
| - | Mandatory | No | 1 | |

Program Goals

A. At least 95% of patients dsicharged will have a discharge summary completed within 30 days of discharge. B. 100% of patients will have a complete history and physical within 24 hours of admission.

C.

Program History

All psychiatric and medical services provided to the patients at Adair Acute Care at OSH (AAC) are done under the auspices of the Medical and Surgical Services Program. From the initial evaluation, through day-to-day care, and up to the point of discharge, the medical staff forms the backbone of the medical and medication management for the patients being treated at the hospital. Coverage is provided on a "24/7" basis so that a physicisan is always available to address the treatment needs of the patients. In addition, ancillary treatment is provided through medical services including the Medical laboratory, pharmacy, podiatry, physical therapy, and other contracted services as appropriate to meed the needs of the patient. The Osawatomie State Hospital Provides some Medical Services to AAC through a Memorandum of Understanding.

Performance Measures

| Outcome Measures | Goal | FY 2019 | FY 2020 | FY 2021 | 3- yr. Avg. | FY 2022 | FY 2023 |
|---|------|---------|---------|---------|-------------|---------|---------|
| Outcome Measure #1 Percentage of patient discharged having a discharge summary completed within 30 days of discharge. | A | 97.0% | 99.0% | 93.0% | 96.3% | 95.0% | 95.0% |
| Outcome measure #2 Percentage of patients who have a history and physical completed within 24 hours of admission. | В | 99.0% | 100.0% | 99.0% | 99.3% | 100.0% | 100.0% |

| Funding Source | | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 |
|---------------------|-------|--------------|--------------|--------------|--------------|--------------|--------------|
| Funding Source | | \$ - | \$ 2,535,320 | \$ 1,954,911 | \$ 1,085,764 | \$ 1,018,449 | \$ 2,240,688 |
| Non-SGF State Funds | | 4,169,375 | 535,611 | 586,537 | 1,367,438 | 1,948,543 | 2,005,738 |
| Federal Funds | | - | - | - | - | - | - |
| | Total | \$ 4.169.375 | \$ 3.070.931 | \$ 2.541.448 | \$ 2.453.202 | \$ 2.966.992 | \$ 4.246.426 |

OSH Medical Program

Consequences of Not Funding this Program

Without this program the hospital could not provide psychiatric or medical services of any kind. The staff related to this program are responsible for the continued care and practice standards use to treat patients on a day to day basis. The agency would have to discontinue services to all the counties it supports if this program were to be eliminated.

| Statutory Basis | Mandatory | MOE/Match | Priority | |
|-----------------|-----------|-----------|----------|--|
| Statutory Basis | vs. | Rqt. | Level | |
| | Mandatory | No | 1 | |

Program Goals

- A. At Least 95% of patients discharged will have a Discharge Summary Completed within 30 days of discharge.
- B. 100 % of patients will be evaluated and the Psychiatric Evaluation documented within 24 hours of admission.
- C. 100 % of patients will have a complete history and physical within 24 hours of admission.

Program History

All psychiatric and medical services provided to the patients at Adair Acute Care at OSH (AAC) are done under the auspices of the Medical and Surgical Services Program. From the initial evaluation, through day-to-day care, and up to the point of discharge, the medical staff forms the backbone of the medical and medication management for the patients being treated at the hospital. Coverage is provided on a "24/7" basis so that a physicisan is always available to address the treatment needs of the patients. In addition, ancillary treatment is provided through medical services including the Medical laboratory, pharmacy, podiatry, physical therapy, and other contracted services as appropriate to meed the needs of the patient. The Osawatomie State Hospital Provides some Medical Services to AAC through a Memorandum of Understanding.

Performance Measures

| Outcome Measures | Goal | FY 2019 | FY 2020 | FY 2021 | 3- yr. Avg. | FY 2022 | FY 2023 |
|---|------|---------|---------|---------|-------------|---------|---------|
| Outcome Measure #1 Percent of patients discharged having a | Α | 99.6% | 92.7% | 97.0% | 96.4% | 98.0% | 98.0% |
| discharge summary completed within 30 days of discharge. | | | | | | | |
| 2. Outcome measure #2 Percent of patients evaluated and psychiatric evaluation documented within 24 hours of admission. | В | 99.0% | 94.0% | 97.0% | 96.7% | 98.0% | 98.0% |

| Funding Source | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 |
|---------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Funding Source | \$ 3,680,923 | \$ 5,168,020 | \$ 4,710,342 | \$ 5,012,880 | \$ 5,618,148 | \$ 6,230,065 |
| Non-SGF State Funds | - | 140,059 | 387 | - | 300,000 | - |
| Federal Funds | - | - | - | - | - | - |
| Total | \$ 3,680,923 | \$ 5,308,079 | \$ 4,710,729 | \$ 5,012,880 | \$ 5,918,148 | \$ 6,230,065 |

AAC Clinical Program - 84001

Consequences of Not Funding this Program

This program is the frontline support for patients. This program in integral to the patients treatment plan, as well as, responsible for the day to day patient care and active treatment. The agency would have to discontinue services to all the counties it supports if this program were to be eliminated.

| Statutory Basis | Mandatory vs. | MOE/Match Rqt. | Priority Level | |
|-----------------|------------------|----------------|-------------------|--|
| | Discretionary | No | 1 | |

Program Goals

- A. 100% of patients who are readmitted within 30 days of discharge will be tracked to identify trends.
- B. A comprehensive discharge plan will be developed and implemented. 95% of patients will have discharge criteria that is Realistic, Attainable, and individualized to their treatment on their Master Treatment Plan with a Psychosocial Assessment being completed within 72 hours of admission.
- C. The Hospital Acquired Infection (HAI) infection rate at AAC will remain below the national average of 4%.

Program History

The Clinical Service Program provides most group and individual psychotherapy for the patients admitted at Adair Acute Care. Service is provided to licensed beds across five distinct treatment programs and therapuetic activities occur seven days a week, 365 days a year. Within each program, the care for the patient is individualized with coordination and oversight being provided by an interdisciplinary team of mental health professionals. The approach used in each program is drawn from evidence-based practices and is regularly reviewed to ensure it remains an accepted and effective standard of care. Clinical Services includes the activity therapies subprogram which provides patients with specialized clinical services in music, vocational, and recreational therapy, as well as more general leisure skills training consistent with their presenting psychiatric concerns.

Performance Measures

| Outcome Measures | Goal | FY 2019 | FY 2020 | FY 2021 | 3- yr. Avg. | FY 2022 | FY 2023 |
|--|------|---------|---------|---------|-------------|---------|---------|
| Outcome Measure #1 Percentageof patients readmitted within 30 days of discharge. | A | 8.0% | 20.2% | 8.0% | 12.1% | 8.0% | 7.0% |
| 2. Outcome measure #2 Percentage of discharge criteria is realistic, attainable, and individualized to the patient, % of assessments completed within 72 hours of admission, recorded on a monthly | В | 88.0% | 100.0% | 96.0% | 94.7% | 100.0% | 100.0% |
| 3. Outcome measure #3 HAI rate of infection recorded on a monthly basis. | С | 4.0% | 1.0% | 2.0% | 2.3% | 2.0% | 2.0% |

| Funding Source | FY 2 | 018 FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 |
|---------------------|--------|-------------------|----------------|----------------|--------------|--------------|
| Funding Source | \$ | - \$ 4,967,5 | 4,741,87 | 9 \$ 5,583,164 | \$ 1,826,945 | \$ 2,000,943 |
| Non-SGF State Funds | 7,6 | 13,002 3,737,4 | .00 3,822,72 | 0 2,056,182 | 6,961,127 | 6,285,016 |
| Federal Funds | | - | - | - | - | - |
| Total | \$ 7,6 | 13,002 \$ 8,704,9 | 46 \$ 8,564,59 | 9 \$ 7,639,346 | \$ 8,788,072 | 8,285,959 |

OSH Clinical Program - 8400

Consequences of Not Funding this Program

This program is the frontline support for patients. This program in integral to the patients treatment plan, as well as, responsible for the day to day patient care and active treatment. The agency would have to discontinue services to all the counties it supports if this program were to be eliminated.

| Statutory Basis | Mandatory vs. Discretionary | MOE/Match Rqt. | Priority Level |
|-----------------|-----------------------------|----------------|-------------------|
| | Discretionary | No | 1 |

Program Goals

- A. Number of months the Hospital Associated Infection rate remains below national average of 4%.
- B. Track and trend percentage of discharged patient readmitted within 30 days.
- C. 95% of staff are in compliance with the 5 moments of handwashing.

Program History

This program provides most group and individual psychotherapy for the patients admitted. Services are provided across five distinct programs and therapeutic activities occure seven days a week 365 days a year. Within each treatment program, care for the patient is individualized according to the patients unique presenting concerns with coordination and oversight being provided by and interdisciplinary team of mental health professionals. The approach used in each program is drawn from evidence-based practices and ir regularly reviewed to ensure it remains an accepted and effective standard of care. This program includes activity therapies, vocation, and recreation therapy, as well as more general leisure skills training consistent with their presentingpsychiatric concerns.

Performance Measures

| Outcome Measures | Goal | FY 2019 | FY 2020 | FY 2021 | 3- yr. Avg. | FY 2022 | FY 2023 |
|--|------|---------|---------|---------|-------------|---------|---------|
| Outcome Measure #1 Infection rate recorded monthly and averaged for yearly outcome. | A | 11 | 12 | 12 | 11.67 | 12 | 12 |
| 2. Outcome measure #2 Percentage of patients readmitted within 30 days reported monthly then averaged for yearly outcomes. | | 6.0% | 2.6% | 1.0% | 3.2% | 1.0% | 1.0% |
| 3. Outcome measure #3 Percentage of staff in compliance with 5 moments of handwashing reported monthly. | С | 90.0% | 55.0% | 97.0% | 80.7% | 98.0% | 98.0% |

| Funding Source | | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 |
|---------------------|-------|---------------|------------------|------------------|------------------|------------------|------------------|
| Funding Source | | \$ 14,869,373 | \$ 13,088,118 | \$ 13,763,059 | \$ 13,253,609 | \$ 14,066,891 | \$ 13,874,709 |
| Non-SGF State Funds | | - | (593,833) | - | - | - | - |
| Federal Funds | | _ | - | - | - | - | - |
| | Total | \$ 14,869,373 | \$ 12,494,285 | \$ 13,763,059 | \$ 13,253,609 | \$ 14,066,891 | \$ 13,874,709 |