

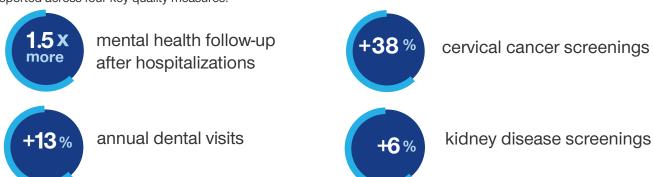


Positive Results from Patient-Centered Health Care Collaboration

Patient-centered partnership promotes preventive care, increases healthy behaviors and decreases unnecessary hospitalizations

Flint Hills Community Health Center and UnitedHealthcare leverage technology and data to improve health of Medicaid patients

Flint Hills Community Health Center, a Federally Qualified Health Center, and UnitedHealthcare have helped improve the health of high-risk Medicaid patients in the first year of a patient-centered health care collaboration. Improvements were reported across four key quality measures:



The positive results are based on data from more than 400 UnitedHealthcare Medicaid plan participants who received care from Flint Hills Community Health Center during 2015.

Physicians and staff at Flint Hills Community Health Center are guided by their patient-centered care approach that encompasses caring for a patient's medical, dental and behavioral health care needs, and work as an integrated team to proactively manage care and foster long-term patient-care provider relationships. They also provide access to support programs such as the Teen Esteem Enhancement Network that aims to reduce the rate of teen pregnancy.

UnitedHealthcare complemented this approach by supplying Flint Hills Community Health Center with valuable data analytics about the overall patient population served by the FQHC, along with clinical support. Staff outreach to some of the most vulnerable Medicaid patients with multiple medical conditions resulted in more patients seen on a regular basis by care providers, improving health outcomes.



Did you know?

- UnitedHealthcare serves more than 135,000 Kansans enrolled in a Medicaid health plan with a network of 150 hospitals and more than 15,000 physicians and other care providers statewide.
- 1 in 5 UnitedHealthcare Medicaid members nationwide are seeking care from a physician participating in a value-based program
- Care providers nationwide are showing strong interest in a shift to value-based care.
 UnitedHealthcare's total payments to physicians and hospitals that are tied to value-based arrangements have tripled in the last three years to nearly \$52 billion. By the end of 2018, UnitedHealthcare expects that figure to reach \$65 billion