



**Robert G. Bethell Joint Committee on
Home and Community Based Services and
KanCare Oversight**

October 7, 2013



KDADS Update:

Shawn Sullivan, Secretary, KDADS

I/DD Pilot Update

Participant Levels:

28 Providers
548 I/DD Kansans

Goals of the pilot program

Relationship building/shared understanding between MCOs and I/DD system
Define how services/service delivery will look under KanCare
Develop/Test billing processes for January 1, 2014 inclusion

The pilot project advisory group has focused on pre-implementation activities.

The pre-implementation focus has been on training and education for stakeholders and providers in the I/DD system.

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- The Pilot Advisory Group and Friends and Family Advisory Council will work with KDADS to review the recommendations provided by a CDDO Workgroup related to how services and service delivery will look under KanCare.
- These recommendations cover different areas of the system including financial management, plan of care development, dispute resolution, network sufficiency, extraordinary funding, and the waiting lists.
- Over the next few weeks, KDADS, MCOs and CDDOs will meet to discuss the process to provide guidance to KDADS leadership about system design and improvements.
- MCO care coordinators and targeted case managers are working together to develop plans of care, prior to January 1st, for individuals with IDD. This training will help

I/DD Pilot Billing

October 1, 2013-Participating pilot providers started to receive payments for services provided to I/DD pilot participants from the MCOs.

Providers will provide feedback on process to allow MCOs ability to improve their systems before implementation.

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- On October 1, 2013, providers participating in the pilot will begin receiving payments for services provided to individuals with intellectual and developmental disabilities from the appropriate MCOs for persons who are participating in the pilot.
- The Pilot providers can continue to bill as they have through KMAP or, once they have been trained by the MCO, they will have the option to bill directly through the MCO's portals. This activity is a part of our efforts to assure we will be in a position to make timely payments for claims beginning on 1/1/14.
- Providers will provide feedback on the process to allow the MCOs to improve their systems as we prepare for January 1, 2014.

I/DD Pilot Education

Educational Tours across the State to work with consumers, families, friends, and providers

National experts brought in to work with State employees, MCO employees, and with the Pilot Advisory Group, pilot providers, and the Friends and Family group.

October training sessions for providers.

- **September:** staff from the Lieutenant Governor's office, KDADS and the three Managed Care Organizations (MCO's) conducted a statewide tour to Hays, Wichita, Parsons and Olathe. Separate sessions were held in each location for service providers and persons receiving services. Sessions were well attended with more than 400 consumers, family, friends, targeted case managers and other providers attending statewide.
- Members of the Pilot Advisory Group, Pilot Providers, the KanCare Managed Care Organizations and KDADS staff had an opportunity to meet with Nancy Thaler and Barbara Brent from the National Association of State Directors of Developmental Disabilities and Ari Ne'eman, the President and co-founder of the Autistic Self-Advocacy Network. These national experts presented an overview of what is going on nationally related to managed care. They discussed what different states are doing and what national trends toward managed care they were observing. Additionally, they spent time with the groups talking about what outcomes stakeholders wanted to achieve with managed care for I/DD long-term care and supports.
- **October,** additional training sessions will be held. A tour will occur in early October that will focus on Targeted Case Management. Two larger provider-focused trainings will be held on October 3rd in Topeka and October 8th in Wichita. Those trainings will focus on a variety of topics including critical incident reporting, care coordination and trainings with each MCO that will focus on their assessments and plan of care processes.

HCBS Quality Improvement

Several amendments submitted to CMS that include more comprehensive quality measures for the HCBS waivers that are coordinated with KanCare's quality measure

Quality amendments include improvements to statistical analysis and data collection.

KDADS Quality Management Specialists rode along with MCO Care Coordinators during the first half of 2013 to observe the Care Coordinators as they conducted face-to-face visits with individuals being served by the HCBS programs.

These ride-alongs will resume in January 2014 until new MCO Care Coordinators have completed the process.

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*KDADS staff will begin working on identifying, which MCO reports currently track and trend this information and ensure that quality outcome-based results are used to inform improvements in the system

*We do not have the data available to determine how many plans have increased service levels within the plans of care. We are working to get that data.

National Core Indicators

National Core Indicators developed out of the ADA

NCI standardizes quality data and consumer satisfaction across the country

Will provide a more accurate picture of where Kansas stands on the national level.

Kansas is participating in the development of the NCI-AD (aging and disability) tool

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Predictors used in the NCI to report on 10 core outcomes: everyday choice, support-related choice, preventative healthcare, choice of where to live, choice of whom to live with, obesity, loneliness, well-being and satisfaction, autism and relationships, and expenditures.