MEMORANDUM

TO: Members, Legislative Post Audit Committee
FROM: Alex Gard, Principal IT Auditor
DATE: December 13, 2018
SUBJECT: OSCAR IT Project Monitoring– Close Out

K.S.A. 46-1135 directs our office to conduct continuous audits of ongoing information technology projects by state agencies, including systems development and implementation. Our primary objective in monitoring IT projects is to identify when a project is at risk of failure due to scope, schedule, cost, or quality problems.

We have concluded our monitoring activities for the Department of Labor's Online System for Claims Administration and Research (OSCAR) IT project, which went live on November 30, 2018. The OSCAR system replaced the agency's legacy system (Biltmore), and the agency will use information from the system to:

- conduct fraud investigations
- hold administrative hearings, and
- administer the state's workers' compensation system

A few contractors were involved in this project, as was the federal Social Security Administration (SSA) which reviewed the system before it went live and indicated satisfaction with the system's controls.

We have monitored this IT project since January 2017. With the system rolling out November 30, 2018, we have ended our monitoring efforts. Agency officials reported the final project cost at $8.5 million.

MEMORANDUM

TO: Members, Legislative Post Audit Committee
FROM: Katrin Osterhaus, IT Audit Manager
DATE: December 13, 2018
SUBJECT: KanLicense IT Project Monitoring– Close Out

K.S.A. 46-1135 directs our office to conduct continuous audits of ongoing information technology projects by state agencies, including systems development and implementation. Our primary objective in monitoring IT projects is to identify when a project is at risk of failure due to scope, schedule, cost, or quality problems.

We have concluded our monitoring activities for the Department of Revenue's KanLicense (formerly KanDrive) IT project, which went live on October 23, 2018. The KanLicense system:

- includes the conversion of the current Kansas driver's license system from a legacy mainframe to a modern, web-based software framework.
- issues and manages REAL ID compliant driver's licenses and identification cards.
- tracks driver's license actions and interfaces with law enforcement and other state agencies who depend on information from that system.

Several contractors were involved in this project, as well as the federal American Association of Motor Vehicle Administrators (AAMVA) which certified the system before it went live.

We have monitored this IT project since February 2016. With the system rollout in October 2018, and the agency completing its close-out activities, we have ended our monitoring efforts. Agency officials report the final project cost at $8.7 million.